Appendix D: Diagramming of core categories

Relevance

Sense of space

Directed Search

Feelings

Valued Elements

What relevance means to the user
- Subjective idea of relevance
- Popularity
- Date
- Top results
- Perceptions

Sense of Space
- Library associated with sharing
- Perception/role of the library
- Refers to digital as journal/articles
- Refers to physical as books

How Library Search make users feel
- Confidence
- Confusion
- Concentration
- Element of self-doubt (internalising systems failings)

Accessability to resources link to feelings (positive/negative)

Directed Search to info sources
- Search strategy informs by directed search (keywords, Trial/error, cross-checking and wide/narrow search, hit & miss)
- Primary source as reading lists/database/publisher website/YouTube/wiki/Google
- Misdirection involved purchasing resources when not available in the Library
- Peer network/Lectures/Librarians

Library search valued elements
- Functionality (Keywords search, Citations, Highlighting)
- Familiarity (expectations when searching)
- Design (Barriers to full-text, terminology, clear design)

Element of trust and time (time pressure) when doing deep search

Irrelevant results and link to information overload

Sharing as a painful experienced feeling

Directed search informs relevancy and is influence by time/deadlines

Weak link between the Library and directed search

What are the valued elements that help with relevance?