Ethos External Membership Terms and Conditions

Access Rights
- External Off Peak Basic membership entitles the free use of Energia gym and the swimming pool, sauna, spa, and steam room at off peak times, all other facilities can be used subject to a fee, prices can be found on Ethos website.
- External Off Peak Gold membership entitles the free use of Energia gym, swimming pool, squash courts, classes, and the climbing wall at off peak times, all other facilities can be used subject to a fee, prices can be found on Ethos website.
- External Basic membership entitles the free use of Energia gym and the swimming pool, sauna, spa, and steam room at off peak hours from October to March and during peak hours from April until September, all other facilities can be used subject to a fee, prices can be found on Ethos website.
- External Gold membership entitles the free use of Energia gym and the swimming pool, sauna, spa, steam room, squash courts, classes, and the climbing wall at off peak hours from October to March and during peak hours from April until September, all other facilities can be used subject to a fee, prices can be found on Ethos website.
- External Platinum membership allows free use of the Energia gym and the swimming pool, sauna, spa, steam room, squash courts, classes, and the climbing wall during peak hours anytime of the year.
- External Lifetime membership entitles the free use of Energia gym and the swimming pool, sauna, spa, steam room, squash courts, classes, Badminton courts, table tennis courts and the climbing wall during peak access anytime of the year. External Lifetime memberships also include one free Guest 10s card when purchased.
- Off peak hours are: 07:00 12:00 Monday to Friday and 14:00 - 17:00 on Monday, Tuesday, Thursday and Friday and all day on weekends.
- Peak hours are from 07.00 – 22.00 weekdays and 08.00 – 20.00 on weekends.

Payment
- External Off Peak Basic and Gold Membership may purchase External Summer membership and their External Off Peak Basic or Gold Membership will be frozen until the end of the External Summer membership end date.
- Any member paying by Direct Debit who falls behind in their payment will have their membership suspended until payment is made and a new Direct Debit will need to be set up. If payments are not made within the minimum contract period, payment will need to be made for the remainder of the minimum contract period.
- Membership payments are non-refundable.

Membership
- Your membership start date is the date of your first visit.
- You may apply to freeze your membership once per calendar year for a minimum of 1 month and a maximum period of 3 months by giving one full calendar month’s written notice.
- You may not freeze an External Summer Membership or an External 6 month membership.
- You must present your membership card to gain entry. Your membership cannot be used by another person. If your membership card is used by another person to enter Ethos centre, the membership card will be confiscated and you will be banned from Ethos for three months.
- All External Memberships entitle members to bring guests to the facility for a fee per guest per activity price which can be found on the Ethos website, you must be accompanying the guests.
- Unlimited Classes and Unlimited Squash Memberships are additional memberships that can only be purchased in conjunction with an External Membership. Unlimited Memberships allow unlimited access to classes or squash for a one month period, subject to fair usage policy.
- Unlimited Memberships fair usage policy allows a maximum of two bookings a day for any facilities. If members book a class or squash court and do not use their booking on three occasions their membership will be suspended for one week, if bookings are not needed they must be cancelled at least two hours in advance.
- Unlimited Memberships must be purchased for the correct access times for the primary membership, External Off Peak Memberships and External Basic or Gold memberships during October to April can only purchase Unlimited Classes or Squash Off Peak Memberships and access will only be during off peak hours. Bookings made during peak hours will not be honoured and if members book during peak hours three times, will have their Unlimited Membership will be suspended for one week.

Cancellation and Termination
- Sport Imperial reserves the right to expel from a facility, suspend for a specific period or refuse to renew the membership of any member whose conduct is or may, in the Sport Imperial’s reasonable opinion, be injurious to the character of the facility or amounts to a breach of the Terms and Conditions or where such expulsion is otherwise in the interests of other members of the facility. Any member so expelled shall forfeit all privileges to facility membership.
and shall not be entitled to any repayments of their starter payment, monthly subscription or annual payments for any period during which their membership is suspended. Sport Imperial will not be obligated to disclose reasons for cancellation to clients or any other third party.

- Sport Imperial reserves the right to terminate memberships without refund as a result of closure of the Ethos facility.
- Subject to the provisions of the Membership Agreement, a member may cancel their membership at any time after the first minimum obligation period, all External Memberships are subject to a 12 month minimum with the exception of memberships paid by Direct Debit and External 6 Month Memberships which are subject to a minimum contract period of 6 months. Cancellation can be completed online through the Online Membership System or by written request to Ethos management, giving one clear calendar month’s written notice of the desired cancellation date before the 1st of the month. All membership cards must be returned to the facility by such date. However, no refund will be given of any unused membership.
- Starter payments, monthly subscription fees and annual payments are non-refundable.
- External Off Peak Basic or Gold and External Basic or Gold Memberships will automatically cancel after the 12 month contract period. They can be renewed online through the Online Membership System or at Ethos reception before the membership end date. To continue the membership after the end date has passed can be completed at Ethos reception or through the Online Membership System by re-joining the membership.
- Membership paid by Direct Debit will continue until a cancellation request is received or completed online through the Online Membership System.
- Memberships can be cancelled online through the Online Membership System at any time but the membership will not actually cancel until the contract period has been completed and payments by Direct Debit will continue until contract period is completed.
- Summer membership is for 6 months; however members can join at any time before September 30 and will be charged on a pro-rata basis.
- Lifetime memberships are non-refundable and non-transferable.

**Limitation of Liability**

- Sport Imperial cannot be held responsible for any service or equipment not being available for whatever reason. Imperial College London reserves the right to make alterations to the type of facilities provided, without notice and at its absolute discretion, and Sport Imperial shall not be liable for any loss occasioned by such alterations except so far as such loss is by law incapable of exclusion.

- It is the member’s responsibility to ensure that they are capable of undergoing a routine of exercise provided by any programme that they follows or class that they attends. Members accept the risk of injury from performing exercises and are advised to consult their doctor prior to beginning any class or programme.

**Bookings**

- The following activities can be booked up to 6 days in advance: badminton, table tennis, basketball, 5-a-side football, volleyball, handball, cricket nets, netball, and squash.
- Bookings can be made in person, via telephone or online. Payment is required at time of booking.
- Users can only make a booking for themselves and any participants they will be taking part in an activity with.
- All bookings in the sports hall have a duration of 55 minutes, commencing on the hour and finishing at 5 minutes to the hour. All users can book for a maximum of 55 minutes per activity on any given date, availability permitting.
- Please note that there is a maximum of four people per court for badminton or table tennis bookings.
- All squash bookings have a duration of 45 minutes or 90 minutes.
- Activities, squash, and classes can be booked online, up to 6 days in advance.
- A maximum of two bookings can be held at any one time, with a maximum of 7 bookings in a 7 day period.
- Cancellation must be completed 24 hours in advance.
- Bookings are non-refundable.

**General**

- Appropriate clothing must be worn whilst taking part in activities. No jeans or marking shoes allowed.
- No smoking is permitted in or around the building.
- No food or mobile phones are permitted whilst taking part in activities.
- Always show respect for fellow users by keeping noise levels down.
- All personal property must be kept in lockers provided whilst taking part in activities. Imperial College London cannot
be held responsible for any loss or damage to personal property. Personal property cannot be kept in lockers overnight. All belongings left overnight will be removed and remain in lost property for 2 weeks and will be returned when a charge is paid. Any items left in lost property in excess of 2 weeks will be disposed of.

- Sport Imperial reserves the right to refuse admission to Ethos.
- Children are not permitted to use the facilities with the exception of 09.00 – 11.00 on weekend wherein they can use the swimming pool or squash courts if accompanied by an adult member. Children must be over five years old and able to swim a length of the pool unaided.

**Opening Times**

- Details of opening times and availability of facilities may vary. Ethos reserves the right to change these as needed. Opening time can be found on Ethos website. Notice of any significant variations will be given by Imperial College London to its members.

**Use of facilities**

- A member is entitled to use Ethos facilities providing that Sport Imperial may at any time, with notice and where practicable, withdraw all or part of its facilities for any period of time in connection with any cleaning, repair, alteration or maintenance work or for reasons beyond the control of Ethos or Sport Imperial.

**Gym and classes**

- All members must complete a Sport Imperial Health Commitment Statement (HCS) form before undertaking any classes and/or using the Ethos gym facility. Members must also undergo a Fitness Orientation before using the Ethos gym facility.
- Orientations can be booked online using the Sport Imperial Booking System or at reception, orientations are to be booked at the set times available.
- If members have any concerns regarding their physical condition, they are advised not to undertake any strenuous physical activity without first seeking medical advice. Imperial College London reserves the right to refuse access to the gym and fitness facilities to any member if it considers that the health of the individual may be endangered by the use of such facilities.
- Members must notify Ethos staff of any circumstances affecting their health, which may be exacerbated through continued use of gym or fitness facilities.
- Members should not use any piece of equipment without prior instruction. Members should ask a member of the Ethos staff team how to use new or unfamiliar equipment.
- No person under the age of 16 is permitted to use any gym or studio at Ethos.