Ethos Staff Membership Terms and Conditions

Access Rights
- Staff and Club Imperial members have access to Ethos Facilities and services from 07.00 – 22.00 weekdays and 08.00 – 20.00 weekends.
- Club Imperial members have exclusive use of Energia gym on Tuesdays from 12.00 – 13.30 and 17.00 – 18.30 and Thursdays from 12.00 – 13.30.
- Club Imperial members have free access to Energia gym, swimming pool, sauna, spa and steam room. Club Imperial Gold members have access to the Energia gym, swimming pool, sauna, spa and steam room, as well as classes.
- Staff members have access to all facilities with the exception of the Energia gym, for a fee per visit.
- Last entry is always half an hour before the end of your access time.

Payment
- Club Imperial payments are made by salary deduction. The first month’s deduction will be for the first two months.
- Membership payments are non-refundable.

Membership
- Registration for membership must be completed online through the Ethos Membership System.
- Staff and Club Imperial members may bring up to two guests per activity for an additional fee.
- You must present you Imperial ID card to gain entry. Your membership cannot be used by another person. If your ID card is used by another person to enter Ethos centre, the ID card will be confiscated and you will be banned from Ethos for three months.
- Partners of Club Imperial + Partner memberships must live at the same residence as the Club Imperial member.
- Unlimited Classes and Unlimited Squash Memberships are additional memberships that can only be purchased in conjunction with a Staff or Club Imperial Membership. Unlimited Memberships allow unlimited access to classes or squash for a one month period, subject to fair usage policy.
- Unlimited Memberships fair usage policy allows a maximum of two bookings a day for any facilities. If members book a class or squash court and do not use their booking on three occasions their membership will be suspended for one week, if bookings are not needed they must be cancelled at least two hours in advance.
- Unlimited Memberships cannot be refunded or extended.

Cancellation and Termination
- Cancellation of Club Imperial memberships must be completed online by the member, cancellation cannot be made at reception or by email. Cancellation must be completed before the 1st of the month to stop payments from being taken from that month’s salary.
- Upon cancelling a Club Imperial membership, members cannot re-join for a period of three months, unless cancellation is in order to change to another Club Imperial membership.
- If your status changes from staff to student during your membership, it is the responsibility of the member to notify Ethos. If notification is not received payments will continue to be taken from your salary. Sport Imperial will not refund such payments.
- Sport Imperial reserves the right to expel from a facility, suspend for a specific period or refuse to renew the membership of any member whose conduct is or may, in Sport Imperial’s reasonable opinion, be injurious to the character of the facility or amounts to a breach of the Terms and Conditions or where such expulsion is otherwise in the interests of other members of the facility. Any member so expelled shall forfeit all privileges to facility membership and shall not be entitled to any repayments of their starter payment, monthly subscription or annual payments for any period during which their membership is suspended. Sport Imperial will not be obligated to disclose reasons for cancellation to clients or any other third party.
- Sport Imperial reserves the right to terminate memberships without refund as a result of closure of the Ethos facility.
- Subject to the provisions of the Membership Agreement, a member may cancel their membership at any time after the first minimum obligation period, Club Imperial memberships are for a minimum of six months.
- Memberships can be cancelled online through the Online Membership System at any time but the membership will not actually cancel until the contract period has been completed. Payments by salary deduction will continue until contract period is completed.

Limitation of Liability
- Sport Imperial cannot be held responsible for any service or equipment not being available for whatever reason. Sport Imperial reserves the right to make alterations to the type of facilities provided, without notice and at its absolute
discretion, and Sport Imperial shall not be liable for any loss occasioned by such alterations except so far as such loss is by law incapable of exclusion.

- It is the member’s responsibility to ensure that they are capable of undergoing a routine of exercise provided by any programme that they follow or class that they attend. Members accept the risk of injury from performing exercises and are advised to consult their doctor prior to beginning any class or programme.

Bookings
- The following activities can be booked up to 6 days in advance: badminton, table tennis, basketball, 5-a-side football, volleyball, handball, cricket nets, netball, and squash.
- Bookings can be made in person, via telephone or online. Payment is required at time of booking.
- Users can only make a booking for themselves and any participants they will be taking part in an activity with.
- All bookings in the sports hall have a duration of 55 minutes, commencing on the hour and finishing at 5 minutes to the hour. All users can book for a maximum of 55 minutes per activity on any given date, availability permitting.
- Please note that there is a maximum of four people per court for badminton or table tennis bookings.
- All squash bookings have a duration of 45 minutes or 90 minutes.
- Activities, squash, and classes can be booked online, up to 6 days in advance.
- A maximum of two bookings can be held at any one time, with a maximum of 7 bookings in a 7 day period.
- Cancellation must be completed 24 hours in advance.
- Bookings are non-refundable.

General
- Appropriate clothing must be worn whilst taking part in activities. No jeans or marking shoes allowed.
- No smoking is permitted in or around the building.
- No food or mobile phones are permitted whilst taking part in activities.
- Always show respect for fellow users by keeping noise levels down.
- All personal property must be kept in lockers provided whilst taking part in activities. Imperial College London cannot be held responsible for any loss or damage to personal property. Personal property cannot be kept in lockers overnight. All belongings left overnight will be removed and remain in lost property for 2 weeks and will be returned when a charge is paid. Any items left in lost property in excess of 2 weeks will be disposed of.
- Sport Imperial reserves the right to refuse admission to Ethos.
- Children are not permitted to use the facilities with the exception of 09.00 – 11.00 on weekend wherein they can use the swimming pool or squash courts if accompanied by an adult member. Children must be over five years old and able to swim a length of the pool unaided.

Opening Times
- Details of opening times and availability of facilities may vary. Ethos reserves the right to change these as needed. Opening time can be found on Ethos website. Notice of any significant variations will be given by Sport Imperial to its members.

Use of facilities
- A member is entitled to use Ethos facilities providing that Sport Imperial may at any time, with notice and where practicable, withdraw all or part of its facilities for any period of time in connection with any cleaning, repair, alteration or maintenance work or for reasons beyond the control of Ethos or Sport Imperial.

Gym and classes
- All members must complete a Sport Imperial Health Commitment Statement (HCS) form before undertaking any classes and/or using the Ethos gym facility. Members must also undergo a Fitness Orientation before using the Ethos gym facility.
- Orientations can be booked online using the Sport Imperial Booking System or at reception, orientations are to be booked at the set times available.
- If members have any concerns regarding their physical condition, they are advised not to undertake any strenuous physical activity without first seeking medical advice. Imperial College London reserves the right to refuse access to the gym and fitness facilities to any member if it considers that the health of the individual may be endangered by the use of such facilities.
- Members must notify Ethos staff of any circumstances affecting their health, which may be exacerbated through
continued use of gym or fitness facilities.
- Members should not use any piece of equipment without prior instruction. Members should ask a member of the Ethos staff team how to use new or unfamiliar equipment.
- No person under the age of 16 is permitted to use any gym or studio at Ethos.