Inviting candidates to interview on Talentlink

1.	Introduction	2
2.	Information needed	2
3.	Inviting a single candidate to interview	3
4.	Editing the Invite	8
a)	Candidate wants to cancel their interview	8
b)	Candidate declined original interview invite, but is available for another time/	<u>'date</u>
	(creating a new slot)	10
5.	Checking candidate reply	10
6.	Rejecting candidates	11

1. Introduction

Talentlink is introducing a slightly new Interview Scheduler and new interviews will need to be set up following the guidance below.

The 'Interview Scheduler' tab/functionality remains the same - you will still be able to create interview slots via this tab – please see below screenshot:



Any interviews set up before 27th May 2024 will remain functional and viewable on the site.

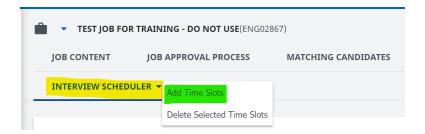
2. Information needed

Before proceeding to this stage please ensure you:

- Have moved all applicants to 'In Process' status on Talent Link.
- Have the complete Interview Schedule form from the hiring manager/department.

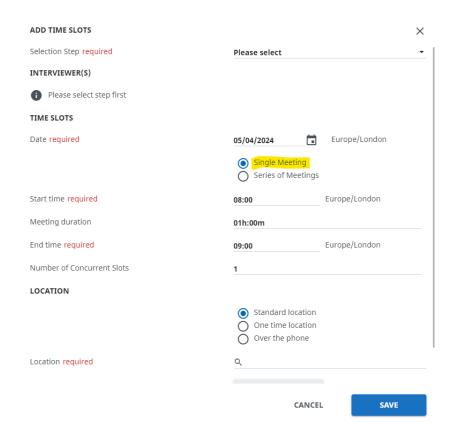
3. Inviting a single candidate to interview

 First create the time slots for the interviews via the Interview Scheduler tab - click on the arrow next to it and select Add Time Slots.



A pop-up will open – please complete the fields as per below:

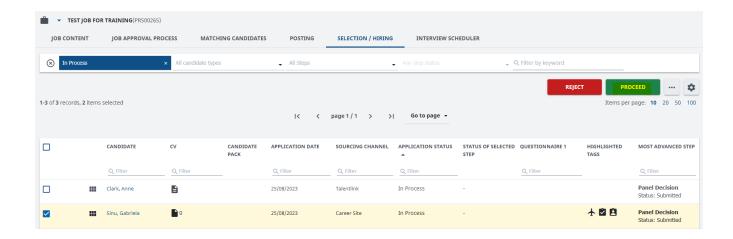
- **Selection Step:** Pick Interview 1. Only pick Interview 2 if you are scheduling a second interview for a candidate or the candidate had previously declined the original invite.
- **Lead Interviewer:** Members of the operational team will be listed. Whoever is picked will receive updates each time a candidate picks an interview slot (this functionality can be turned off when sending the invites).
 - Best practice is to list yourself here to prevent the hiring manager/panel from receiving too many unnecessary emails in their inbox. Panel members are able to monitor the interview scheduler tab in their Talent Link account.
- **Date:** Pick the date of the interview.
- Make sure to tick Single Meeting
- Number of concurrent slots: Leave as 1.
- **Location:** Click on Standard location for interviews on campus/remote. You can also use 'one time location' if your location is not listed under standard location.
- Click SAVE



Your Interview Scheduler is now set up – should you need to edit a specific time you
can do so by clicking on the edit button. You can also delete a row if the timeslot is
not needed anymore:

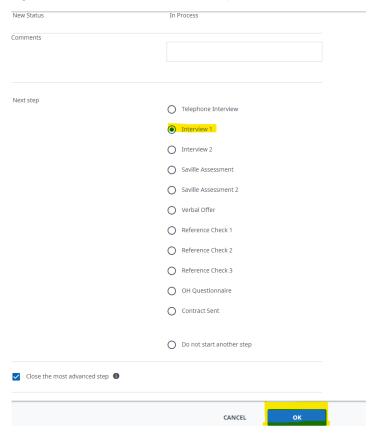


- Next go to the **Selection/Hiring** tab to see the list of candidates.
- Tick the name of the shortlisted candidate and click on **Proceed** (green button):



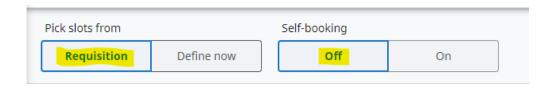
A pop-up will then open → please click on Interview 1 and click OK.

(If you are scheduling a second round of interviews, please select Interview 2).

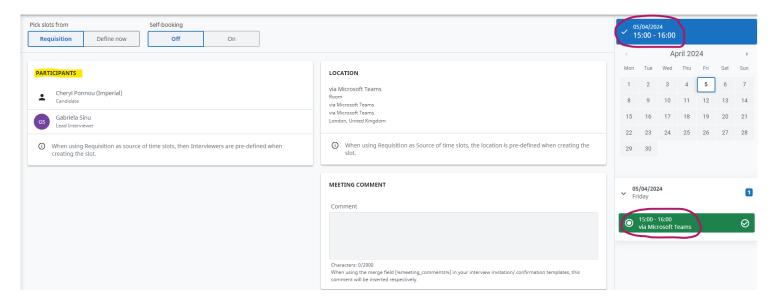


On the new page that appears, please pay attention to the following:

- Ensure that under the 'Pick slots from' section you have <u>Requisition</u> selected (this
 option must be selected when inviting candidates to interview using the slots created
 from the Interview Scheduler):
- Please also ensure that **Self-booking** has been switched 'Off' (this must be selected to assign a previously created slot to a candidate)



 This page also allows you to confirm that you have selected the shortlisted candidate to interview and allows you to assign the interview slot you previously created to this candidate:



 Once you are happy with all the information on this page, please click on the CONTINUE button in the top right corner:



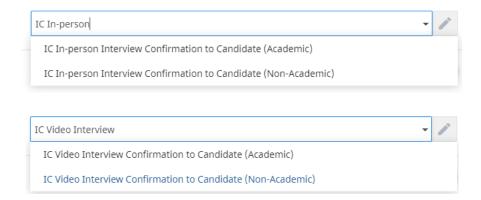
- A pop-up will open to let you prepare the emails for the candidate and panel members (if required).
- a. *Notify candidate:* This is the email the candidate will receive with their interview details. You will need to edit the template by clicking on the pencil icon to add the specific details of the interview.

The current selected template is for remote/video interviews for non-academic candidates. If you need to pick one of our other templates, delete the current template and start typing the name of the template you would like to use.

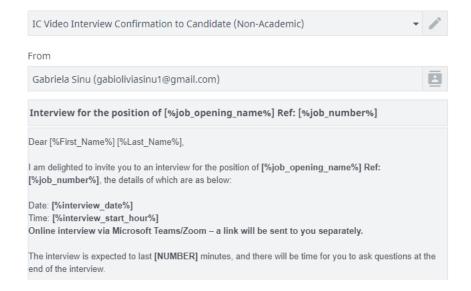
There are four templates to pick from:

IC In-person Interview Confirmation to Candidate (Academic or Non-Academic)

IC Video Interview Confirmation to Candidate (Academic or Non-Academic)



In the template, all details listed between brackets and percentages [%...%] will be automatically added to match the vacancy and interview times. All other details will need to be edited or deleted as needed.

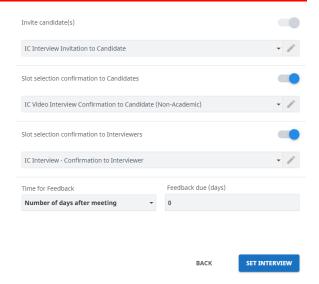


You can also add an attachment with the interview invite email if you wish, to do this please click on 'Add Attachment' at the bottom of the email template and then select 'New Upload':



- b. *Notify Interviewers:* If you leave this ticked, this will send an email to the Lead Interviewer (listed when creating time slots) every time a candidate chooses a time slot/reschedules/declines. This is **optional** and is **not recommended** as it can create a lot of additional emails in the interviewer's inbox.
- d. Feedback due date: you can leave this field as it is as we are not using this feature.

Once you are happy with the set-up and the email to be sent to candidate, click **Set Interview.** THIS SENDS THE EMAIL INVITE TO THE CANDIDATE.



A green pop-up will appear to say that the invitations have been sent.



Once the invited has been sent and you see the above confirmation message, the candidate is automatically assigned to this slot in the Interview Scheduler:



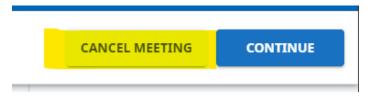
4. Editing the Invite

a. Candidate wants to cancel their interview

Click on the candidate's name – once the next page opens, go to the *Interview 1 Selection Step* and click on **See Meeting Details**:



In the pop-up, please click **Cancel Meeting** in the top right corner:

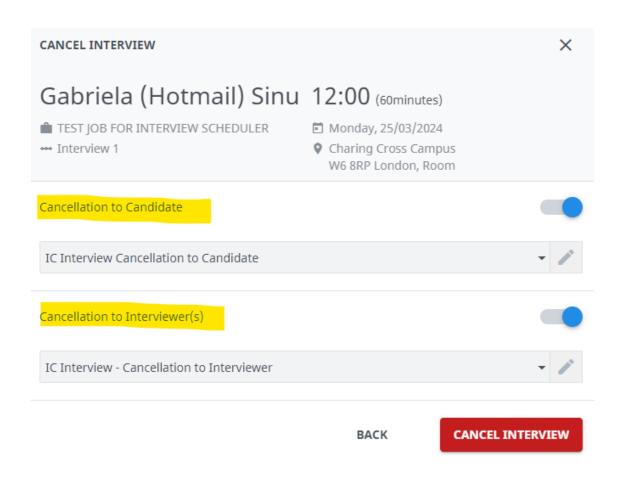


Another pop-up will open – here you can decide who will receive the Interview Cancellation email.

If you leave the toggle on for the Cancellation to Candidate – this will send an email to the Candidate to confirm interview cancellation.

If you leave the toggle on for Cancellation to Interviewer – this will send an email to the Lead Interviewer (listed under the Interview Scheduler when initially creating time slots) to confirm interview cancellation.

You may wish to switch both of these toggles off and just Cancel Interview if the candidate/hiring team have already been informed of the interview cancellation via email.



Once you have clicked **Cancel Interview**, the candidate's name will be removed from the interview scheduler.

At this point, please also remember to update the candidate's application status to 'withdrawn' as this is crucial for reporting purposes.

b. Candidate declined original interview invite, but is available for another time/date

If the candidate rejected *Interview 1* and the hiring team are happy to offer an alternative slot, you will need to create a new slot under *Interview 2*.

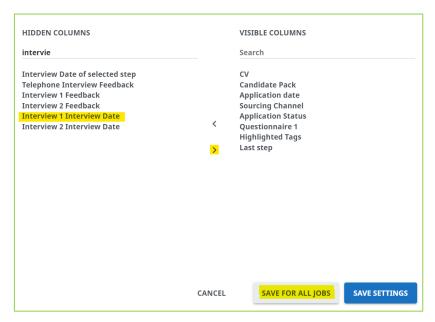
First create a new time slot specifically for this one candidate, please <u>see section 3</u> on how to create a time slot. <u>Please remember to select Interview 2 when creating this new time slot.</u>

Once the new *Interview 2* slot has been created, please follow the same steps as show in **section 3** that cover how to send out the interview invite.

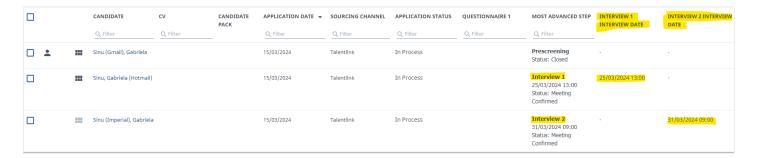
5. Checking candidate replies

To monitor which candidates have selected or not selected a time slot, go to the **Selection/Hiring** tab.

You will need to set up a new column for all jobs. Click on the Hidden Columns search for "Interview 1 Interview Date "(the same principle applies to Interview 2 Interview Date). Click on it and click on >. Once the column is in Visible Columns, you can click on **Save for All Jobs**.



Once set up, you will have new columns added to the display of candidates. When candidates have booked on a slot you will see the date and time as below and you can select to filter in date order.



Statuses remain the same and will be listed in the Last Step column.

- "Meeting confirmed" if the candidate has picked a timeslot
- "Invitation sent" if the candidate hasn't replied
- "Invitation Declined". To learn more, click on the candidate's name, and check the **Interview 1 step** to see if they have written a message when declining the interview.

Invitation Declined (Talentlink System)

See Meeting Details

Candidate message Sorry I cannot attend on this date, would the interview panel be able to offer an alternative interview date?

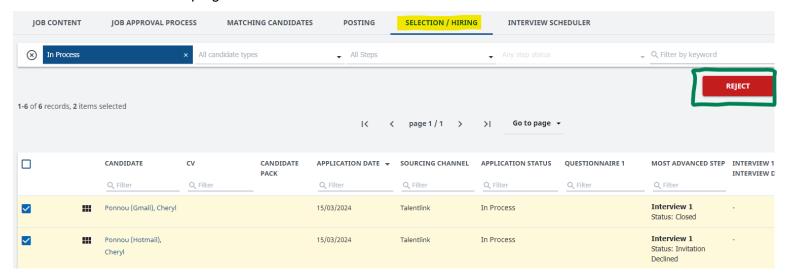
05/04/2024 10:26 Europe/London Created By Gabriela Sinu

Interview for the position of TEST JOB FOR IN...

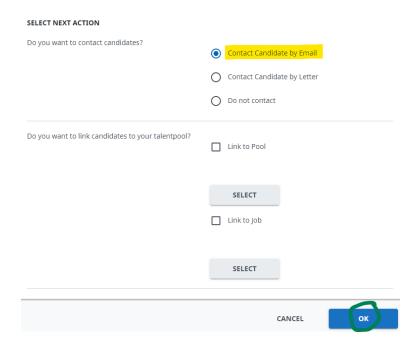
6. Rejecting candidates

Candidates who are not shortlisted for interview or are being rejected after interview should be informed of the outcome in a timely manner. To do so please click on the **Selection/Hiring** tab.

Please then select the candidates that need to be rejected and click on the red **REJECT** button in the top right corner:



In the pop-up that opens, please ensure you select 'contact candidate by email' and click **OK**:



In the next pop-up please ensure to select the correct email template when reject the selected candidates:

- When rejecting candidates who have not been shortlisted, please use: *IC Regret after Shortlisting.*
- When rejecting candidates who have been interviewed, please use: *IC Regret after Interview 1*.

Once you have selected the correct email template, please click **SEND**.

<u>Please note that once you click SEND, the rejection emails will be triggered off to the selected candidates.</u>



For any queries or issues, please email support.jobs@imperial.ac.uk.