Information & Communications Technology
Network Infrastructure Delivery

Network Infrastructure Standards
April 2020

Appendix A – Approved Contractors
Version 1.6
Contractors Services:

Imperial College London undertakes a wide range of refurbishment, redevelopment, and new build projects to maintain its status as one of the top higher education institutions in the United Kingdom and worldwide.

ICT maintains a list of Approved contractors to deliver the College passive and active infrastructure and provide user connectivity to the College network. Service provided by the ICT contractors include the following:

**General Cabling Services**
- Survey and reporting of existing infrastructure.
- New cabling installations.
- Removal of old cabling and equipment not up to current ICT Network Infrastructure Standards.
- Removal of wireless and other services and equipment as agreed with NID Team.
- Patching.

**User Moves**
- Office / Department moves, providing hand on support including surveys of existing workspaces, removing and re-instating equipment.
- Patching.
- Provide resources post move and day one support.

**Business As Usual (BAU) Work**
- These works will be managed by ICT NID Team and may comprise the Service Desk requests for small installations and general remote hands support as well as larger ICT infrastructure improvement projects.

**Design**
- ICT Network Infrastructure Delivery Team will act as designers and supervisors on most projects, however on large construction projects complexity of the work requires specialist knowledge that can assist the projects in the design process. Any design will need to be agreed and approved by NID Team.

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<th>Contractors Services Matrix</th>
<th>General Cabling</th>
<th>User Moves</th>
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Contacts
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The list of approved companies is as follows (Alphabetically):

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