

Move Membership Terms and Conditions

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1. Commencement, Duration and Interpretation

- 1.1 These are the terms and conditions between you (the **Member**) and us (**Move**) governing your membership (the **Membership**) to access Move facilities (the **Move Facilities**) available for your membership type from the time you have registered and paid the fee until the date on which your Membership expires (if applicable to your membership type) or on which your Membership is terminated (whichever is earlier).
- 1.2 These terms and conditions (**Membership Terms and Conditions** or the **Agreement**) include:
 - 1.2.1 Schedule 1 which sets out supplementary terms and conditions applicable to specific membership types (the **Supplementary T&Cs per Membership Type**)
 - 1.2.2 Schedule 2 which sets out, the terms governing bookings (**Booking and Cancellation of Activities and Classes**)
 - 1.2.3 Schedule 3 which sets out, your digital Health Commitment Statement (**HCS**)
- 1.3 Please read these Membership Terms and Conditions carefully before you register for a membership. These terms tell you who we are, how we will provide services to you, how you and we may change or end the Agreement, what to do if there is a problem and other important information. The Schedules form part of the Agreement and shall have effect as if set out in full in the body of this Agreement. Any reference to this Agreement includes the Schedules. The Schedules are supplementary to the main body of this Agreement, but in the event of any conflict between any of the Schedules and the main body of this Agreement, the Schedule shall take precedence.
- 1.4 The Agreement will be reviewed annually and is subject to change. Updates and changes will be displayed on the Move website and under “My Documents” in your registration profile. We will endeavour to ensure that no material changes are made to the Agreement during the term of your membership without giving notice to you of such changes. You will be given the opportunity at that time to cancel your Membership if you do not want to be bound by such changes. If you do not exercise such right, you will be bound by such changes.
- 1.5 All previous terms and conditions are rendered void, with this Agreement superseding any previous terms and conditions.
- 1.6 We are Move, part of Imperial College of Science, Technology and Medicine which is an independent corporation established by Royal Charter (number RC000231) and having its principal place of business at Exhibition Road, Faculty Building, London SW7 2AZ.
- 1.7 You can contact us by writing to us at:

Email: Imperial Staff and Student members should contact Move through: [ASK](#)
Other members should email: [Move](#)

Address: Ethos Sports Centre, 7 Prince’s Gardens, South Kensington Campus, SW7 1NA

- 1.8 If you have any questions or complaints about your Membership's conditions or services, please contact us. You can contact us by writing to us at the address given above. Alternatively, you may speak to a member of staff at Ethos about operational matters.
- 1.9 This Agreement and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) (**Disputes**) shall be governed by and construed in all respects in accordance with English law and the courts of England and Wales shall have exclusive jurisdiction to settle any such Disputes.

2. Membership Conditions

- 2.1. Members have access to the Move Facilities subject to the following limitations:
 - 2.1.1. Opening hours and last entry times.
 - 2.1.2. Imperial College London [college closure dates](#) and Bank Holidays.
 - 2.1.3. Any restrictions specific to your membership type; your membership type will determine which Move Facilities and areas your Imperial College ID card or Ethos Membership card will allow access.
 - 2.1.4. A physical, valid Imperial College ID card or Ethos Membership card; you may be denied entry if you do not have your physical card with you or you have copied or cloned your Imperial ID or Ethos Membership card to a smart device.
 - 2.1.5. Watching the online building orientation and agreeing to the Move Health Commitment Statement prior to starting to use any Move Facilities.
 - 2.1.6. Adherence to Move's Fair Usage Policy (Schedule 2 – Bookings).
- 2.2. Move reserves the right to modify access conditions referred to above at clause 2.1, within its reasonable discretion and as it keeps under review its health and safety assessments of membership activities. Notice of any significant variations will be communicated to all members.
- 2.3. No person under the age of 16 is permitted to use Move Facilities.
- 2.4. Registration for a Move membership must be completed online.
- 2.5. Your Membership is personal to you and cannot be used by or transferred to any other person. If your Imperial College ID card or Membership card is used by another person to access the Move Facilities, your card will be confiscated, and access rights may be revoked for up to three months.
- 2.6. Other than as expressly permitted in the Booking Terms and Condition, you are not permitted to bring any guests or spectators to the Move Facilities. If non-permitted guests are found within the Move Facilities, they will be asked to leave immediately and the member responsible for facilitating their access may have their access rights revoked for up to three months.
- 2.7. Members are responsible for ensuring that any guest they bring to the Move Facilities complies with these Membership Terms and Conditions, all applicable rules and policies, and any reasonable instructions given by Move staff. Any act or omission of a guest may be treated as a breach by the member.
- 2.8. You are entitled to use Move Facilities providing that Move may at any time, with notice (where practicable), withdraw all or part of the Move Facilities for any period in connection with any cleaning, repair, alteration or maintenance work or for reasons beyond the control of Move. Move will not offer refunds or membership extensions as a result of such closures.
- 2.9. Appropriate sport / fitness clothing (as determined by Move staff) must be worn whilst taking part in any Move activities. No jeans or marking shoes are allowed; appropriate swimming attire must be worn while using any pool facilities (pool, heated lounge, sauna and steam room).
- 2.10. Smoking (including e-cigarettes / vaping) and the consumption of alcohol and drugs is not permitted in or around any Move premises.
- 2.11. To ensure the safety, security and comfort of all users, e-bikes, e-scooters, bicycles and folding bicycles are strictly prohibited inside Ethos. Members and guests must not bring, store, charge or leave any such items, including any related batteries, anywhere on the premises. For the avoidance of doubt, this restriction does not apply to wheelchairs, mobility aids or other accessibility equipment reasonably required by a disabled user.

- 2.12. No food, glass bottles or photography are permitted whilst taking part in Move activities.
- 2.13. Video calls, filming and photography are not permitted in any toilet or changing room within Move Facilities, or in the swimming pool and associated areas, including poolside, heated loungers, sauna and steam room. In gym areas, video calls, filming and photography are permitted only if no tripods or similar equipment are used and no other users are captured without their consent. Move staff reserve the right to require such activity to stop at any time where it affects safety, privacy or the experience of other users.
- 2.14. Members and guests must comply promptly with all reasonable instructions given by Move staff relating to safety, security, safeguarding, conduct, use of facilities and operational matters.
- 2.15. Always show respect to fellow users by keeping noise levels down.
- 2.16. Whilst using Move Facilities, all personal property must be kept in lockers provided. Move is not responsible for any loss or damage to personal property. Personal property cannot be kept in lockers overnight unless you have a locker hire agreement in place with Move. All belongings left overnight in breach of this clause will be removed and remain in lost property for two weeks; any items left in lost property more than two weeks will be disposed of.
- 2.17. Move reserves the right to refuse admission to any of the Move Facilities.

3. Membership Fees

- 3.1. The membership type you register for shall determine the fee you must pay (the **Membership Fee**), the method of payment (paid in full or direct debit) and the Move Facilities you shall have access to as specified in the Schedule 1.
- 3.2. You will be required to pay your Membership Fee using a payment method that we accept. You represent and warrant that you have the legal right to use all payment method(s) that you provide to us.
- 3.3. From time to time, Move may need to increase your Membership Fee. Move will give you at least six weeks' notice of any upcoming price increase and will make it clear when the price increase will take effect, how much your Membership Fee will cost after the increase and the deadline for terminating your Membership if you don't want to continue your Membership subject to the increased Membership Fee. If you do not terminate the Membership by the date given to you in the notice, then the price of your Membership will be increased in accordance with our notice.
- 3.4. Not using any of the Move Facilities will not give you any right to a refund of your Membership Fees.
- 3.5. Paid in Full
 - 3.5.1. Where the payment method is paid in full, you will be required to make your payment in full at the point of registration; your Membership will not be valid, and access will be denied until the Membership Fee has been paid.
 - 3.5.2. Without prejudice to clause 4.1, any paid in full membership fee paid is non-refundable, even if you cancel your membership prior to the end of the Term.
 - 3.5.3. Memberships paid in full cannot freeze their Membership for any period of time.
 - 3.5.4. Your Membership will automatically terminate at the end of the Term and renewal fees are not automatically collected. Once your Membership has terminated you will no longer have access to the Move Facilities unless you register for a new Membership online and pay any relevant fee.
- 3.6. Direct Debit
 - 3.6.1. Where the payment method is direct debit, you will be required to pay a pro rata payment in advance which will be collected from you by us by Debit / Credit card at the time of registration. The initial payment covers the cost of the Membership until your direct debit has been set up with your bank. Thereafter, all fees will be collected via Direct Debit for monthly membership fees only and will be collected on (or around) the 1st of each month thereafter.
 - 3.6.2. Where payment method is by direct debit, you hereby authorise us to charge your specified account monthly in advance. You agree to maintain a direct debit instruction with your bank

for the monthly Membership Fee and you authorise us to continue to attempt to collect payment with respect to all sums owed until such time as your Membership is terminated with requisite notice.

- 3.6.3. Any member paying by Direct Debit who falls behind in their payment will have their Membership suspended until the payment is received and a new Direct Debit will need to be set. You agree to provide updated payment information upon request and at any time the information you previously provided becomes invalid.
- 3.6.4. Where the payment method is by direct debit, cancellation can be made by contacting Move in writing with one full calendar months' notice (see clause 1.7 for contact details).
- 3.6.5. Memberships paid by direct debit may request to freeze their Membership once per calendar year for a minimum of 1 month and a maximum period of 3 months providing one full calendar month's written notice (see clause 1.7 for contact details).
- 3.6.6. For the avoidance of doubt and without prejudice to clause 4.1, if a minimum or fixed term contract term is specified for your membership type, that membership may not be cancelled prior to the expiry of that minimum or fixed contract term and, accordingly, Membership Fees will be due until the expiry of the minimum or fixed contract term.

4. Membership Cancellation, Termination and Suspension

- 4.1. A 14-day cooling off period applies to all new memberships that have been completed when not in the Move Facilities, from the date of signing up for the membership online. During this cooling off period, a member may cancel their membership in person or via email (see clause 1.7 for contact details). This right to cancel will cease once the period of 14-days has elapsed. If a member chooses to terminate their membership within the cooling off period, Move will reimburse to that member the membership fee payment received from them (if any) provided that if they used any of the facilities, Move reserves the right to retain a proportion of the membership fee as may reasonably be attributed to such use.
- 4.2. Where the payment method is by direct debit, cancellation can be completed by contacting Move in writing with one full calendar months' notice (clause 1.7).
- 4.3. Where the payment method is by paid in full or free, cancellation will either be automatic when the Term ends or by contacting Move in writing with one full calendar months' notice (clause 1.7); without prejudice to clause 4.1, any paid in full membership fee paid is non-refundable, even if you cancel your membership prior to the end of the Term.
- 4.4. It is the member's responsibility to cancel their Membership in accordance with these Terms and Conditions if they no longer require or wish to use the Membership, including where they move away, leave employment with Imperial College London, cease their studies, or otherwise become ineligible for the relevant Membership type. Non-use of the Move Facilities, change of address, change in employment status or change in student status does not automatically cancel the Membership. Membership Fees will remain due and payable unless and until the member gives notice of cancellation in accordance with these Terms and Conditions, and no refund will be payable for any period before such notice is received by Move.
- 4.5. Move reserves the right to terminate or suspend your membership without refund in the event it closes the Move Facilities. Move will take reasonable steps to give you advanced notice where possible, but you acknowledge that this will not always be practicable, for example (but not limited to) where the closure is due to an emergency or is for reasons of safety or is in circumstances beyond Move's reasonable control. Notification of closure will be posted on the Move website or social media channels.
- 4.6. Move reserves the right to expel from a facility, suspend for a specific period, cancel, or refuse to renew the membership of any member whose conduct is or may, in Move's reasonable opinion, be injurious to the character of the facility or amounts to a breach of these terms and conditions or where such expulsion or cancellation is otherwise in the interests of other members of the Move. Any member so expelled shall forfeit all privileges to the facility membership during the period when their membership is suspended or cancelled.

4.7. Without prejudice to clause 4.1, membership payments are non-refundable.

5. Limitation of Liability

- 5.1. Move cannot be held responsible for any service or equipment not being available for whatever reason. Move reserves the right to make alterations to the type of facilities provided, without notice and at its discretion, and Move shall not be liable for any loss occasioned by such alterations except so far as such loss is by law incapable of exclusion.
- 5.2. It is your responsibility to ensure that you are capable of undergoing a routine of exercise provided by any programme that you follow or class that you attend. Members accept the risk of injury from performing exercises and are advised to consult their doctor prior to beginning any class or programme.
- 5.3. A member shall be responsible for any harm or injury caused to another member or to Imperial College London to the extent that it is caused through a member's own unsafe or improper use of equipment.
- 5.4. Imperial College London will not be responsible for any loss or injury to the member to the extent that it is caused by a member's own unsafe or improper use of equipment.
- 5.5. Move reserves the right to suspend or revoke membership at any time if a member does not adhere to safe and proper use of equipment.
- 5.6. Nothing in these terms and conditions shall limit Imperial College London's liability for:
 - 5.6.1. Death or personal injury caused by Imperial College London's negligence, or the negligence of its employees, agents or subcontractors; or
 - 5.6.2. Fraud or fraudulent misrepresentation.

6. Privacy Policy and Communications

- 6.1. Your privacy and data security is of great importance to us. All personal data is held in accordance with the Data Protection Act 2018 and the General Data Protection Regulations.
- 6.2. For details on how Move processes your personal data, please see our [privacy policy](#) statement on the Ethos website.
- 6.3. If you have any questions or concerns about the processing of your personal data, please contact the College's Data Protection Officer via email at dpo@imperial.ac.uk, via telephone at 020 7594 3502 or by post at Imperial College London, Faculty Building, Level 4, London SW7 2AZ.
- 6.4. Where you have given your consent or where we have a legitimate interest for doing so (and are permitted to do so by law), we will use your information to let you know about our other products and services, or initiatives that may be of interest to you. This will be via email. As per our privacy policy, we may still contact you where you have opted-out of marketing communications to provide operational, service or improvement updates.

Schedule 1 – Supplementary Terms and Conditions per Membership Type

1. Imperial Students

1.1. IC Student Basic

- 1.1.1. This membership is free to Imperial Students.
- 1.1.2. This membership is valid from the time you register and is open ended; this membership will automatically terminate on the last day of your current course of study. Once your membership has expired you will no longer have access to the Move Facilities unless you register for a new membership and pay any relevant fee.
- 1.1.3. Student Basic membership does not include access to any Move gym, swimming pool, heated lounges, sauna or steam room facilities.
- 1.1.4. Student Basic membership benefits include:
 - 1.1.4.1. Access to classes and bookable activity spaces at discounted student rates
 - 1.1.4.2. 6 days advance bookings (classes and activities only)
 - 1.1.4.3. Ability to top up membership with a bolt-on monthly class pass or climbing
 - 1.1.4.4. Members can bring one guest per court during a pay-as-you-go racquet sports bookings only including squash, badminton, and table tennis
 - 1.1.4.5. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.

1.2. IC Student Gym and Swim

- 1.2.1. Membership runs annually between 1 September and 31 August. A pro-rata will not be applied if registration is after 1 September; this membership will automatically terminate, on whichever is the earliest, on 31 August or on the last day of your current course of study. Once your membership has expired you will no longer have access to the Move Facilities unless you register for a new membership and pay any relevant fee.
- 1.2.2. The membership fee must be paid in full at the point of registration.
- 1.2.3. Student Gym & Swim membership benefits include:
 - 1.2.3.1. Access to the gym, SW7, swimming pool, heated lounges, sauna and steam room at all available times
 - 1.2.3.2. Access to classes and bookable activity spaces at discounted student rates
 - 1.2.3.3. 6 days advance bookings
 - 1.2.3.4. Ability to top up membership with a bolt-on monthly class pass or climbing
 - 1.2.3.5. Members can bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis
 - 1.2.3.6. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 1.2.3.7. Upon request, Student Gym & Swim membership includes access to the Hammersmith Hospital Gym and Charing Cross (Reynolds) Gym
 - 1.2.3.8. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

1.3. Imperial Westway Student

- 1.3.1. Imperial College London students studying at the White City Campus will be entitled to access a gym membership at the Westway Sports Centre for a set fee.
- 1.3.2. Membership runs annually between 1 September and 31 August. A pro-rata will not be applied if registration is after the 1 September; this membership will automatically

terminate, on whichever is the earliest, on the 31 August or on the last day of your current course of study.

- 1.3.3. Students who opt to register for the Westway membership will be unable to use the Ethos gym or SW7 inclusive of the membership.
- 1.3.4. The membership fee is payable online through the Move Online Membership portal; the membership fee must be paid in full at the point of registration. The membership is inclusive of the Westway Gym only.
- 1.3.5. Membership benefits include:
 - 1.3.5.1. Access to the Westway Sports Centre gym
 - 1.3.5.2. Access to the Ethos swimming pool and other Ethos facilities at the student discount rate
 - 1.3.5.3. 6 days advance bookings at Ethos (swimming pool, classes and activities only)
 - 1.3.5.4. Ability to top up membership with a bolt-on monthly class pass or climbing at Ethos
 - 1.3.5.5. Members can bring one guest per court, to Ethos, during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis
 - 1.3.5.6. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 1.3.5.7. Upon request, Imperial Westway Student membership includes access to the Hammersmith Hospital Gym and Charing Cross (Reynolds) Gym
 - 1.3.5.8. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.
- 1.3.6. The details of the Imperial Westway Student memberships are set out on the Move website. In the event, the details at Move conflict with these terms and conditions, the details on Move website will take precedence.
- 1.3.7. For the avoidance of doubt, Move is not responsible for any facilities or services provided by the Westway Sports Centre.

1.4. Imperial Silwood Student

- 1.4.1. Membership runs annually between 1st September and 31st August. Apro rata will not be applied if registration is after the 1st September; this membership will automatically terminate, on whichever is the earliest, on the 31st August or on the last day of your current course of study. If accessing Ethos, all gym, SW7, swimming, classes and activities must be booked in advance; you may be denied access if you do not have a booking.
- 1.4.2. The membership fee must be paid in full at the point of registration.
- 1.4.3. Student Gym & Swim membership benefits include:
 - 1.4.3.1. Access to the Silwood Gym.
 - 1.4.3.2. Access to Ethos including gym, SW7, swimming pool, heated lounges, sauna and steam room at all available times
 - 1.4.3.3. Access to Ethos classes and bookable activity spaces at discounted student rates
 - 1.4.3.4. 6 days advance bookings within Ethos
 - 1.4.3.5. Ability to top up membership with an Ethos bolt-on monthly class pass or climbing
 - 1.4.3.6. Members can bring one guest per court during an Ethos pay-as-you-go racquet sports booking only including squash, badminton, and table tennis
 - 1.4.3.7. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 1.4.3.8. Upon request, Imperial Silwood Student membership includes access to the Hammersmith Hospital Gym and Charing Cross (Reynolds) Gym

- 1.4.3.9. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

2. Imperial Staff

2.1. Staff Basic

- 2.1.1. This membership is free to Imperial College staff members.
- 2.1.2. Your membership lasts from the time you have registered and is open ended.
- 2.1.3. Membership benefits include:
 - 2.1.3.1. Access to Ethos Sports Centre
 - 2.1.3.2. Access to classes and bookable activity spaces at discounted Imperial staff rates
 - 2.1.3.3. Ability to book gym or swim sessions on a pay-as-you-go basis
 - 2.1.3.4. 6 days advanced bookings
 - 2.1.3.5. Ability to top up membership with bolt-on monthly class, swimming or climbing pass
 - 2.1.3.6. Members can bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
 - 2.1.3.7. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 2.1.3.8. Access to changing rooms and showers
 - 2.1.3.9. In conjunction with a pay-as-you-go swim session or swimming bolt-on, access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

2.2. Staff Basic Partner

- 2.2.1. This membership is free to Imperial College staff members and their partner (proof of eligibility required).
- 2.2.2. Your membership lasts from the time you have registered and is open ended. The membership will terminate, for both the Imperial staff member and their partner, in the event the associated member of staff ends their membership or the date in which your membership is terminated whichever is the earliest.
- 2.2.3. Membership benefits include:
 - 2.2.3.1. Access to Ethos Sports Centre
 - 2.2.3.2. Access to classes and bookable activity spaces at discounted Imperial staff rates
 - 2.2.3.3. Ability to book gym or swim sessions on a pay-as-you-go basis
 - 2.2.3.4. 6 days advanced bookings
 - 2.2.3.5. Ability to top up membership with bolt-on monthly class, swimming or climbing pass
 - 2.2.3.6. Members can bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
 - 2.2.3.7. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 2.2.3.8. In conjunction with a pay-as-you-go swim session or swimming bolt-on, access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of

one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

2.2.4. Proof of eligibility required:

- 2.2.4.1. Partner must be a partner or family member over 16 years
- 2.2.4.2. Partner membership is only eligible if partner or family member lives at the same residence as the Imperial College London staff member – proof of address will be required
- 2.2.4.3. Partner members must have their own membership card to gain entry.
- 2.2.4.4. Partner members are only eligible to have the same level of membership as the Imperial College London staff member and must comply with all terms and conditions

2.3. Club Imperial

- 2.3.1. This membership is available to Imperial College staff members and is subject to a minimum 2-month contract.
- 2.3.2. Your membership lasts from the time you have registered and is open ended.
- 2.3.3. The membership fee will be collected by Direct Debit; you will be required to pay a pro-rata payment in advance and thereafter the membership fee will be collected by monthly direct debit.
- 2.3.4. Membership benefits include:
 - 2.3.4.1. Access to the gym, SW7, swimming pool, heated lounges, sauna, steam room and sports hall at all available times
 - 2.3.4.2. Access to classes and bookable activity spaces at discounted Imperial staff rates
 - 2.3.4.3. 6-day advanced bookings
 - 2.3.4.4. Ability to top up membership with a bolt-on monthly class or climbing pass
 - 2.3.4.5. Option to freeze your membership once per calendar year for a minimum of one full month and a maximum of three full months providing one full calendar month written notice (see clause 1.7 for contact details).
 - 2.3.4.6. Members are allowed to bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
 - 2.3.4.7. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 2.3.4.8. Upon request, membership includes access to the Hammersmith Hospital Gym and Charing Cross (Reynolds) Gym
 - 2.3.4.9. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

2.4. Club Imperial Partner

- 2.4.1. This membership is available to Imperial College staff members and their partner (proof of eligibility required) and is subject to a minimum 2-month contract.
- 2.4.2. Your membership lasts from the time you have registered and is open ended. The membership will terminate, for both the Imperial staff member and their partner, in the event the associated member of staff ends their membership or the date in which your membership is terminated whichever is the earliest.
- 2.4.3. The membership fee will be collected by Direct Debit; you will be required to pay a pro-rata payment in advance and thereafter the membership fee will be collected by monthly direct debit.

2.4.4. Membership benefits include:

- 2.4.4.1. Access to the gym, SW7, swimming pool, heated lounges, sauna, steam room and sports hall at all available times
- 2.4.4.2. Access to classes and bookable activity spaces at discounted Imperial staff rates
- 2.4.4.3. 6-day advanced bookings
- 2.4.4.4. Ability to top up membership with a bolt-on monthly class or climbing pass
- 2.4.4.5. Option to freeze your membership once per calendar year for a minimum of one full month and a maximum of three full months providing one full calendar month written notice (see clause 1.7 for contact details).
- 2.4.4.6. Members are allowed to bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
- 2.4.4.7. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
- 2.4.4.8. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

2.4.5. Proof of eligibility required:

- 2.4.5.1. Partner must be a partner or family member over 16 years
- 2.4.5.2. Partner membership is only eligible if partner or family member lives at the same residence as the Imperial College London staff member – proof of address will be required
- 2.4.5.3. Partner members must have their own membership card to gain entry.
- 2.4.5.4. Partner members are only eligible to have the same level of membership as the Imperial College London staff member and must comply with all terms and conditions.

2.5. Club Imperial Gold

- 2.5.1. This membership is available to Imperial College staff members and is subject to a minimum 2-month contract.
- 2.5.2. Your membership lasts from the time you have registered and is open ended.
- 2.5.3. The membership fee will be collected by Direct Debit; you will be required to pay a pro-rata payment in advance and thereafter the membership fee will be collected by monthly direct debit.
- 2.5.4. Membership benefits include:
 - 2.5.4.1. Access to the gym, SW7, swimming pool, heated lounges, sauna, steam room, group fitness classes and sports hall at all available times
 - 2.5.4.2. Access to bookable activity spaces at discounted Imperial staff rates
 - 2.5.4.3. 6-day advanced bookings
 - 2.5.4.4. Option to freeze your membership once per calendar year for a minimum of one full month and a maximum of three full months providing one full calendar month written notice (see clause 1.7 for contact details).
 - 2.5.4.5. Members are allowed to bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
 - 2.5.4.6. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 2.5.4.7. Upon request, membership includes access to the Hammersmith Hospital Gym and Charing Cross (Reynolds) Gym
 - 2.5.4.8. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be

present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

2.6. Club Imperial Gold Partner

- 2.6.1. This membership is available to Imperial College staff members and their partner (Proof of Eligibility required) and is subject to a minimum 2-month contract.
- 2.6.2. Your membership lasts from the time you have registered and is open ended. The membership will terminate, for both the Imperial staff member and their partner, in the event the associated member of staff ends their membership or the date in which your membership is terminated whichever is the earliest.
- 2.6.3. The membership fee will be collected by Direct Debit; you will be required to pay a pro-rata payment in advance and thereafter the membership fee will be collected by monthly direct debit.
- 2.6.4. Membership benefits include:
 - 2.6.4.1. Access to the gym, SW7, swimming pool, heated lounges, sauna, steam room, group fitness classes and sports hall at all available times
 - 2.6.4.2. Access to classes and bookable activity spaces at discounted Imperial staff rates
 - 2.6.4.3. 6-day advanced bookings
 - 2.6.4.4. Option to freeze your membership once per calendar year for a minimum of one full month and a maximum of three full months providing one full calendar month written notice (see clause 1.7 for contact details).
 - 2.6.4.5. Members are allowed to bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
 - 2.6.4.6. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 2.6.4.7. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.
- 2.6.5. Proof of eligibility required:
 - 2.6.5.1. Partner must be a partner or family member over 16 years
 - 2.6.5.2. Partner membership is only eligible if partner or family member lives at the same residence as the Imperial College London staff member – proof of address will be required
 - 2.6.5.3. Partner members must have their own membership card to gain entry.
 - 2.6.5.4. Partner members are only eligible to have the same level of membership as the Imperial College London staff member and must comply with all terms and conditions.

3. Monthly bolt-ons

3.1. Monthly Swim Bolt-On

- 3.1.1. Monthly Swim Bolt-Ons are an additional membership that can only be purchased in conjunction with an Imperial staff membership. Monthly Swim Bolt-Ons allow access to swimming for one month from the date of purchase.
- 3.1.2. Monthly Swim Bolt-Ons include two payment options – upfront and direct debit.
 - 3.1.2.1. Where the membership is upfront, it will run for one month and terminate automatically. The membership fee must be paid in full at the point of registration.

- 3.1.2.2. Where the membership is direct debit, it will last from the time you register and is open ended until you terminate your membership. A pro-rata fee will be collected at the point of registration and thereafter the membership fee will be collected by direct debit.
 - 3.1.3. Monthly Swim Bolt-Ons cannot be refunded or extended as a result of a planned or unforeseen closure of Move facilities, holiday, or through the result of you being unable to make use of the full month.
 - 3.1.4. Membership benefits include:
 - 3.1.4.1. Attend as many swim sessions as you like (within our fair use policy; Schedule 2 – Bookings) whilst your pass is valid
 - 3.1.4.2. 6 days advanced bookings
 - 3.1.4.3. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.
 - 3.1.5. No minimum contract.
 - 3.2. Monthly Class Bolt-On
 - 3.2.1. Monthly Class Bolt-Ons are an additional membership that can only be purchased in conjunction with an Imperial student or staff membership.
 - 3.2.2. Monthly Class Bolt-Ons allow access to studio classes for one month from the date of purchase.
 - 3.2.3. Monthly Class Bolt-Ons include two payment options – upfront and direct debit.
 - 3.2.3.1. Where the membership is upfront, it will run for one month and terminate automatically. The membership fee must be paid in full at the point of registration.
 - 3.2.3.2. Where the membership is direct debit, it will last from the time you register and is open ended until you terminate your membership. A pro-rata fee will be collected at the point of registration and thereafter the membership fee will be collected by direct debit.
 - 3.2.4. Monthly Class Bolt-Ons cannot be refunded or extended as a result of a planned or unforeseen closure of Move Facilities, holiday, or through the result of you being unable to make use of the full month.
 - 3.2.5. Membership benefits include:
 - 3.2.5.1. Attend as many group exercise classes as you like (within our fair use policy; Schedule 2 – Bookings) whilst your pass is valid
 - 3.2.5.2. 6 days advanced bookings
 - 3.2.6. No minimum contract.
 - 3.3. Monthly Climbing Bolt-On
 - 3.3.1. Monthly Climbing Bolt-Ons are an additional membership that can only be purchased in conjunction with an Imperial student or staff membership; Gold (DD) membership; or an Imperial Related membership.
 - 3.3.2. Usage of the Climbing Wall is subject to completion of an [onsite induction](#) and registration form (completed at the Induction session). The Induction session is free and must be [booked online in advance](#) of your first session.
 - 3.3.3. Monthly Climbing Bolt-Ons allow access to the climbing wall for one month from the date of purchase.
 - 3.3.4. The membership fee must be paid in full at the point of registration.

- 3.3.5. Monthly Climbing Bolt-Ons cannot be refunded or extended as a result of a planned or unforeseen closure of Move Facilities, holiday, or through the result of you being unable to make use of the full month.
- 3.3.6. Membership benefits include:
 - 3.3.6.1. Attend as many climbing sessions as you like (within our fair use policy; Schedule 2 – Bookings) whilst your pass is valid
 - 3.3.6.2. 6 days advanced bookings
- 3.3.7. No minimum contract.

4. Imperial Related

- 4.1. This membership is valid from the date of purchase and is available to members of eligible organisations only and includes access to Ethos Sports Centre only.
- 4.2. Membership includes two payment options – Upfront and Direct Debit.
 - 4.2.1. Where the membership is upfront, the membership is for one month and terminates automatically; the membership fee must be paid in full at the point of registration.
 - 4.2.2. Where the membership is Direct Debit, the memberships last from the time you register and is open ended until you terminate your membership; a pro-rata fee will be collected at the point of registration and thereafter the membership fee will be collected by direct debit.
- 4.3. Membership benefits include
 - 4.3.1. Access to the gym, SW7, swimming pool, heated lounges, sauna, steam room, group fitness classes at all available times
 - 4.3.2. For an additional fee, access to squash courts and sports hall racquet sport activities only at all available times
 - 4.3.3. 6-day advanced bookings
 - 4.3.4. Where the membership is direct debit, Option to freeze your membership once per calendar year for a minimum of one full month and a maximum of three full months providing one full calendar month's written notice (see clause 1.7 for contact details).
 - 4.3.5. Members are allowed to bring one guest per court during a pay-as-you-go racquet sports booking only including squash, badminton, and table tennis.
 - 4.3.5.1. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 4.3.5.2. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.
- 4.4. Eligible Organisations:
 - 4.4.1. Imperial College London – Contingent, Casual, Contractor, Visiting Academics/Researchers, Retired staff, Honorary, College Reverends, Summer Outreach staff, Emeritus, Health Centre staff, Accommodation staff from College halls
 - 4.4.2. Imperial College London Alumni
 - 4.4.3. RCA/RCM staff and students
 - 4.4.4. MRC Clinical Sciences Centre
 - 4.4.5. NHS Staff working at Chelsea and Westminster, Hammersmith & Charing Cross, St Mary's North West London (Northwick Park & Central Middlesex), Royal Brompton & Harefield
 - 4.4.6. FIE and American University students currently studying on campuses located in South Kensington (London)
- 4.5. Proof of Eligibility required:
 - 4.5.1. ID required showing the place of work

- 4.5.2. Imperial College London eligible workers must provide a letter from their supervisor to confirm current employment or show their valid college ID card
- 4.5.3. Imperial Alumni must provide a copy of their graduation certificate
- 4.5.4. RCA / RCM staff and students must show their valid college ID card
- 4.5.5. FIE and American University students must show their valid ID card

5. Other

5.1. Gold (DD)

- 5.1.1. This membership is subject to a minimum 2-month contract; the membership includes access to Ethos only.
- 5.1.2. Your membership lasts from the time you have registered and is open ended until you terminate your membership.
- 5.1.3. The membership fee will be collected by Direct Debit; a pro-rata fee will be collected at the point of registration and thereafter the membership fee will be collected by direct debit.
- 5.1.4. Membership benefits include:
 - 5.1.4.1. Access to the gym, SW7, swimming pool, heated lounges, sauna, steam room, group fitness classes at all available times
 - 5.1.4.2. For an additional fee, access to squash courts and sports hall racquet sport activities only at all available times
 - 5.1.4.3. 6-day advanced bookings
 - 5.1.4.4. Option to freeze your membership once per calendar year for a minimum of one full month and a maximum of three full months providing one full calendar month's written notice (see clause 1.7 for contact details).
 - 5.1.4.5. Members can bring one guest per court during a pay-as-you-go racquet sport booking only including squash, badminton, and table tennis.
 - 5.1.4.6. Members accessing a pay-as-you-go climbing session must have completed a [free onsite climbing induction](#) in advance of any booking.
 - 5.1.4.7. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

5.2. Ethos Day Pass

- 5.2.1. This membership is only available to purchase during select Imperial College Non-Term time dates
- 5.2.2. This membership requires a valid Leisure Hub account.
- 5.2.3. This membership is valid on the day of purchase only.
- 5.2.4. The fee must be paid in full at the point of purchase.
- 5.2.5. This membership is only valid for the person who has purchased the Day Pass; it cannot be purchased and used by another person.
- 5.2.6. Membership benefits include:
 - 5.2.6.1. Access to book the gym, SW7, swimming pool and group fitness classes at all available times on the date of purchase only
 - 5.2.6.2. Access to the [Family Swim](#) sessions on weekends between 09:00 – 11:00, subject to conditions including: children must be 12 years and under; the member must be present in the pool area and in the family swim lane with their child at all times; maintain a ratio of one adult per two kids under the age of eight; one additional adult guest permitted, they must remain present in the pool area at all times, to assist with children in the allocated lane.

Schedule 2 – Booking and Cancellation of Activities and Classes

Bookings:

1. Availability permitting and if applicable to the Membership, bookings can be made up to 6 days in advance.
2. A fair usage policy applies whereby members are permitted to make a maximum of 2 bookings in any one day.
3. Bookings must be made online; where a payment is required, this will need to be made at the time of the booking.
4. Bookings in the gym, SW7, swimming pool and group fitness classes have maximum numbers; to secure your place you must register in advance. You may be denied entry if you have not booked your place in advance.
5. Members can only make a booking for themselves and any participants they will be taking part with in the activity other than in the case of the gym, SW7, swimming pool and group fitness classes whereby members are only permitted to book for themselves.
6. Once a group fitness class has commenced it will be at the discretion of the instructor if further admittance will be permitted.
7. You must “check in” your attendance at the Ethos session prior to entry at one of the check-in kiosks located within Ethos. Failure to check in will mark you as a non-attender which may result in a penalty being applied to your membership. Any penalty applied will result in your membership and booking privileges being suspended.
8. Members of Imperial College student clubs and societies are not permitted to make casual bookings on behalf of their club or society. All student club bookings must be made through the appropriate channel – Imperial Athletes. Move reserves the right to cancel a casual booking made for an Imperial College student club or society.

Booking Cancellations:

1. If you are unable to make your booked session you must cancel your place in advance to allow others the opportunity to book your space:
 - a. If your membership is inclusive of classes, gym, SW7 or swimming, please visit your membership portal and navigate to “My Bookings” and click the on the “Cancel” option.
 - b. If your membership is on a pay-as-you-go option, please contact the team at Move through [ASK](#) (Imperial Staff or Student) or by emailing [Move](#) (Other Members).
2. Bookings can be cancelled, without penalty, right up to the start time of booked session.
3. Bookings are non-refundable.
 - a. If your membership is on a pay-as-you-go option and you contact the team at Move prior to the start time of your booked session you will be offered the option to rebook a session.

Booking Durations and Limitations:

1. Availability permitting and if applicable to the membership:
 - a. All squash bookings will be a duration of 45 or 90 minutes.
 - b. All sports hall bookings will be a duration of 55 minutes, commencing on the hour and finishing at 5 minutes to the hour. Please note, there is a maximum of four people per court for badminton and table tennis.

Guests:

1. Members are permitted to bring one non-member guest per court per racquet sport (squash, badminton, table tennis) booking; no other guests are permitted.
2. Only the member with a confirmed booking is permitted to bring a non-member to their racquet sport booking.
3. The member with the booking must be present for the non-member to be permitted access.

Schedule 3 – Move Health Commitment Statement

Your health is your responsibility. The management and staff of this organisation are dedicated to helping you take every opportunity to enjoy the facilities that we offer. With this in mind, we have carefully considered what we can reasonably expect of each other.

Relating to exercise:

Our commitment to you

1. We will respect your personal decisions and allow you to make your own decisions about what exercise you can carry out. However, we ask you not to exercise beyond what you consider to be your own abilities.
2. We will make every reasonable effort to make sure that our equipment and facilities are in a safe condition for you to use and enjoy.
3. We will take all reasonable steps to make sure that our staff are qualified to meet the fitness industry standards set out by the Register of Exercise Professionals.
4. If you tell us that you have a disability which puts you at a substantial disadvantage in accessing our equipment and facilities, we will consider what adjustments, if any, are reasonable for us to make.

Your commitment to us

1. You should not exercise beyond your own abilities. If you know or are concerned that you have a medical condition which might interfere with you exercising safely before you use our equipment and facilities, you should get advice from relevant medical professionals and follow that advice. Move reserves the right to refuse access to any of the Move Facilities to any Member if it considers that the health of the individual may be endangered by using such facilities.
2. You must notify a member of the Move team of any circumstances affecting your health, which may be exacerbated through continued use of any Move Facilities.
3. You should not use any piece of equipment without prior instruction. You should ask a member of the gym floor staff to demonstrate how to use new or unfamiliar equipment.
4. You should make yourself aware of any rules and instructions, including warning notices. Exercise carries its own risks. You should not carry out any activities which you have been told are not suitable for you.
5. You should let us know immediately if you feel ill when using our equipment or facilities. Our staff members are not qualified doctors, but there will be a person available who has had first-aid training.
6. If you have a disability, you must follow any reasonable instructions to allow you to exercise safely.

Declaration:

- I wish to participate in activities within Move facilities
- I agree to abide by the above and in line with the Membership Terms and Conditions which I have read
- I am aware the Membership Terms and Conditions can be found online at <https://www.imperial.ac.uk/ethos/memberships/legal-things>