

IMPERIAL

GRADUATION VOLUNTEERS



Welcome and thank you for your interest in volunteering!

Every year, thousands of graduands and their families join us to celebrate one of the most significant moments of their academic journey - and our volunteers are at the heart of making the day run smoothly. Your time, enthusiasm, and professionalism help create an unforgettable experience for our community.

"Everyone was really kind and supportive! The volunteering was well planned."

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GRADUATION VOLUNTEERS

Imperial graduations

Imperial College London graduations are amongst the largest graduations in Europe! Our graduation days are an occasion for students, staff and graduands across all networks and faculties to get together and celebrate our achievements as an institution.

Volunteer? Why?

Volunteering at graduation is a brilliant way to:

- Welcome and support graduands and their guests, many of whom come from around the world for this occasion.
- Build confidence and transferable skills.
- Get behind-the-scenes insight into delivering a major university event.
- Work with a friendly and diverse team of students and staff from across Imperial.
- Contribute to a day filled with pride, joy, and celebration!

Roles Available

- ✓ Crowd management
- ✓ Information desk on campus
- ✓ Stewarding in the Royal Albert Hall
- ✓ Volunteer Team Lead
- ✓ Volunteer Hub Assistant
- ✓ Staff check-in at the Royal Albert Hall
- ✓ Information desk at the Royal Albert Hall
- ✓ Post-event de-rig



“This was my first time taking part and I enjoyed every minute of the experience. The atmosphere was positive, collaborative and the sense of celebration was infectious in every interaction I had. It was a great opportunity to meet and work with colleagues and students from across the university. It was a refreshing change to an average day in the office!”

Benefits

- ✓ Free lunch
- ✓ Free snacks
- ✓ Prize Draw!
- ✓ Volunteer Thank You event
- ✓ Recognition certificate

Your Impact

Graduation is one of the most memorable days in a student's life. Your support helps ensure every graduate and guest feels welcomed, informed, and celebrated.

IMPERIAL ON THE DAY



Arrival & Sign-In

Head to the Volunteer Hub to sign in, collect your t-shirt, and drop off belongings. You can collect your lunch pack before or after your shift.

During the Event

You'll support graduands and guests in your selected role, and stay connected with your Team Lead for updates.

Breaks & Refreshments

You'll receive:

- A lunch pack.
- Scheduled breaks.
- Access to the Volunteer Hub to rest.



End of Shift

Return your t-shirt, collect your belongings and check-out at the Volunteer Hub.



What to Wear

- Smart but comfortable clothing.
- Layers recommended (some roles are outdoors).
- Comfortable shoes.

What to Bring

- Water bottle.
- Portable phone charger (optional).
- Weather-appropriate items (e.g. coat, umbrella, sun cream).



Communication & Conduct

- Be warm, approachable, and proactive.
- If unsure about anything, ask your Team Lead - we're here to support you!

“The briefing sessions, the clear guides as well as the physical presence of our amazing graduation team leads at the Volunteer Hub were really helpful. We also really enjoyed connecting with each other at the post graduation 'thank you' event. 5 stars from beginning to end. Thank you!”

FAQS

How do I sign-up?

Go to our [volunteer website](#) and follow the registration link.

How do I decide which shift?

On our [volunteer website](#) there is a link to a timetable, and the timings are also available on the registration portal.

Are there unlimited spaces on each shift?

Spaces are limited, so please check the number of available places on the shift list in the volunteer portal when you log in. If you're keen on a specific role, make sure to sign up as soon as possible. Please note that some shifts are only open to Imperial staff.

What if I can't do the whole shift? Or need to cancel?

We offer as much flexibility as possible with our shifts. Please just contact the Graduation Events team and let us know what you need. graduationvolunteers@imperial.ac.uk.

Do you provide food?

We offer a lunch pack on the day, with a choice of sandwich, drink, fruit, crisps and snacks! If you have any dietaries, just let us know when you register.

I have accessibility needs. Can I volunteer?

Of course! Please [email](#) the team to discuss your needs and we can advise on where you might be best placed and how we can support your volunteering experience.

Do we get a briefing?

We run several briefings over a course of a week after registration has closed. If you can't attend one, we will send you a recording. We do a walk around of key locations a week before the event and finally you will receive a full briefing pack and volunteer guide.

I can speak another language, is that helpful?

We would absolutely love to know if you speak any additional languages. Our graduands and guests come from all over the world, and we provide language badges so you can identify the languages you speak and help support our international community.



"The preparation and briefings were the best I've had at Imperial."

IMPERIAL REFLECTIONS

"I love Imperial and I love volunteering. I wanted to help other people feel welcomed to our campus."

"I really enjoyed my experience - I received really good instructions and directions from the team leaders so I always knew what I was meant to be doing."

"I enjoyed being a part of the celebration of our students' graduation and seeing their families and different cultures."



"I got to see so many professors that I haven't seen in a long time. It was great to help them out. I also met interesting people at the stands. A BioChem student and I spent ages trying to solve a mathematical puzzle published in the Guardian. We were very close!"

"I've volunteered for all the graduations that have been held since I joined Imperial. It's my favourite day of the year, not just because of the energy on campus, but because it reminds us all why we're here!"



"I felt that signing up to volunteer would help me be a part of the Imperial community, especially since this is my first and only year at Imperial. I wanted to take part in making the day special for the graduates."

"I just enjoyed being part of such a special occasion. I thought all communication leading up to graduation was really great. Plenty of opportunities to join meetings if I was unavailable. Organisation on the day was also impressive."

"I love contributing to such a happy event that's at the heart of Imperial - really boosts my job satisfaction."

"Speaking to visitors, students and parents is always fun, the variety of questions and people keeps it interesting."