

Contents

W	elcome to the College	1
Οι	ur Principles	2
W	elcome from the Graduate School	3
Th	ne Graduate School	4
1.	Introduction to the Department	5
	Academic and Administrative staff	6
	English language requirement	7
	Attendance and absence	7
	Key dates 2023–24	7
2.	Programme Information	8
	Imperial Mobile app	11
	Welcome to Imperial app	11
	Imperial Success Guide	12
3.	Assessment	13
	Plagiarism	13
	Collusion	14
	Exam offences	14
	Dishonest practice	14
4.	Board of Examiners	15
5 L	Location and Facilities	15
6.	Working While Studying	18
7.	Health and Safety	19
	The College Safety Department	19
	Occupational Health Requirements	20
8.	College Policies and Procedures	21
	Student Academic Regulations	21
	Academic Feedback Policy	21
	Provisional Marks Guidance	
	Late Submission Policy	21
	Mitigating Circumstances	22
	Academic Misconduct Policy and Procedures	22
	Unsatisfactory Engagement	22
	Mutual Expectations	23
	Academic Appeals Procedure	23

	Arithmetic Marks Check	23
	Student Complaints	23
	Student Disciplinary Procedure	24
	Intellectual Property Rights Policy	24
	Use of IT Facilities	24
	General Data Protection Regulation (GDPR)	24
9.W	Vellbeing, Support and Advice	25
	In your department	25
	Postgraduate Coaching	25
	Attributes and Aspiration Short Course	26
	Your Union	26
	Student Hub	26
	Student Support Zone	27
	Useful support contacts	27
12.	Student Administration	29
13.	Work-life Balance	30
	Imperial College Union	30
	Move Imperial	30
14.	Student feedback and representation	31
	Feedback from students	31
	Student representation	31
	Staff-Student Committee	31
15.	Student Surveys	32
16.	And finally	33
	Alumni Services	33
	Opportunities for Further Study	33

Welcome to the College

Congratulations on joining Imperial College London, the only university in the UK to focus exclusively on science, medicine, engineering and business.

From Fleming's discovery of Penicillin to Gabor's invention of holography, Imperial has been changing the world for well over 100 years.

You're now very much a part of this community of discovery and we hope you will take this opportunity to make your own unique contribution. At Imperial, we expect all members of our community, whether students or staff, to share and demonstrate our values of respect, integrity, collaboration, innovation and excellence in all we do and strive to achieve.

The College provides a dedicated support network and a range of specialist support services to make sure you have access to the appropriate help, whether that's further training in an academic skill

like note taking or simply having someone to talk to.



You'll have access to an innovative range of professional development courses within our Graduate School throughout your time here, as well as opportunities to meet students from across the College at academic and social events – see page 6 for more information.

We actively encourage you to seek out help when you need it and try to maintain a healthy work-life balance. Our choice of over 360 clubs, societies and projects is one of the largest of any UK university, making it easy to do something different with your downtime. Access to the gym and other sporting facilities will be dependent on government guidance. We are working to ensure that you have access to a variety of resources online to support your health and wellbeing if there are restrictions.

As one of the best universities in the world, we are committed to inspiring the next generation of scientists, engineers, clinicians and business leaders by continuing to share the wonder of what we do through public engagement events. Postgraduate students, alongside our academics and undergraduate students, make a significant contribution to events such as our annual Imperial Festival and our term-time Imperial Fringe events – if you're interested in getting involved then there will be opportunities for you to do so.

Our Principles

In 2012 the College and Imperial College Union agreed 'Our Principles'. This series of commitments was developed by academic and support staff in partnership with undergraduate and postgraduate students and Imperial college Union.

Imperial will provide through its staff:

- A world class education embedded in a research environment
- Advice, guidance and support
- The opportunity for students to contribute to the evaluation and development of programmes and services

Imperial will provide students with:

- Clear programme information and assessment criteria
- Clear and fair academic regulations, policies and procedures
- Details of full programme costs and financial support
- An appropriate and inclusive framework for study, learning and research

Imperial students should:

- Take responsibility for managing their own learning
- Engage with the College to review and enhance provision
- Respect, and contribute to, the Imperial community

The Imperial College Students' Union will:

- Support all students through the provision of independent academic and welfare assistance
- Encourage student participation in all aspects of the College
- Provide a range of clubs, societies, student-led projects and social activities throughout the year
- Represent the interests of students at local, national and international level

www.imperial.ac.uk/students/our-principles

Welcome from the Graduate School



Welcome to Imperial College London and the Graduate School!

The Graduate School is responsible for the postgraduate experience at the College and we work closely with Imperial College Union to ensure that when decisions are being made, which affect your time at Imperial, your voice is heard.

Another important aspect of our role is to offer you a free and exciting range of professional development opportunities which you can access wherever you are in the world.

Our team of tutors have a variety of research and other career experiences. We understand the importance of developing professional skills and our programmes will help you to progress in your academic studies and research and will prepare you for your future career. Whether you wish to pursue a career in academia, industry or something completely different, professional development training will improve your personal impact. You will also get to meet students from other Departments when attending our courses.

The Graduate School runs exciting competitions throughout the year which are an opportunity to broaden your knowledge as well as to meet other students and have fun.

Our primary way to communicate with you will be through our monthly e-newsletter and our weekly professional skills email bulletins. However, do check our website, blog and social media platforms to keep up to date with all the latest activities available to you.

Finally, Imperial College is an extremely exciting, stimulating and diverse environment in which to work, to study and to research. Do make the most of all that the College and your programme has to offer.

The Graduate School

You automatically become a member of the Graduate School when you register as a postgraduate student at Imperial.

The Graduate School has been set up to support all postgraduate students at the College through:

- Training and development courses and retreats
- · Networking activities, social and academic events to encourage crossdisciplinary interactions
- Forums to represent the views of postgraduate students throughout the College

'Masterclass' professional skills courses

You can see the full range of free professional skills courses for postgraduate students on the Graduate School website: All courses can be booked online.

Contact us



Level 3, Sherfield Building, South Kensington Campus



020 7594 1383



graduate.school@imperial.ac.uk



www.imperial.ac.uk/students/academic-support/graduate-school/

1. Introduction to the Department

Institute for Security Science and Technology (ISST), one of 7 Global Challenge Institutes (GCI), dedicated to research, education and innovation in Security Science, Technology and Resilience. The ISST's mission is to understand and solve complex, interrelated challenges through the development and application of world-leading science and technology, guided by values such as those underpinning the UN Sustainable Development Goals. As part of its security and resilience-focused work, ISST launched MSc Science and Resilience: Science and Technology in 2019, formed a Centre of Excellence, Centre for Active Resilience and Security (CARS) 2023, continues to direct the Research Institute in Trustworthy Inter-connected Cyber Physical Systems (RITICS) and established the Innovation Accelerator in Imperial's White City Campus, itself a £2bn investment, to create a platform for community building, innovation, entrepreneurship and multidisciplinary research. The Innovation Ecosystem is a partnership of over 25 organisations including start-ups, research centres at multiple universities, major security and defence industry organisations, UK government entities (DASA), international government agencies (U.S.A. Triservices/NATO) are co-located in White City.

ISST Mission

Security is often only viewed through the narrow lens of conflict and war. Our mission at the Institute for Security Science and Technology is to challenge that perception and demonstrate the breadth and depth of a topic that touches everyone in society, wherever they are in the world.

Individuals, organisations and nations experience insecurity in diverse ways, ranging from scarcity of water, nutrition and natural resources through to economic hardship, political instability, health crises and exposure to hostile threats from criminals, terrorists and nation states. Our goal is to understand and solve these complex, interrelated global challenges through the development and application of world-leading science and technology; a hallmark of Imperial College London.

As our societies and infrastructures become ever more interconnected, slow formulaic security reactions will need to give way to predictive analysis, agility and continual learning. In an imperfect socio-technical world, we believe that science and technology guided by the values of inclusivity, stability, peace and equity for all, as described by the UN Sustainable Development Goals, is the best way to strive for global security and that these values are worth defending.

As humanity extends its presence beyond the surface of the planet, moves towards the birth of true artificial intelligence and harnesses the quantum scale, we are committed to working with the best minds from academia, industry and government who share our view that science and technology can deliver a more secure and resilient world for everyone.

Further information on the ISST: http://www.imperial.ac.uk/security-institute

Academic and Administrative staff



Prof Washington Ochieng

♀ ISST

Director (ISST)

w.ochieng@imperial.ac.uk



Dr Bill Proud

727 Blackett Laboratory

Course Co-Director, Security Science Fellow (ISST)/ Dept. of Physics

07590 250607

w.proud@imperial.ac.uk



Jane Lac

♀ ISST

Course Co-Director, Operations Director, (ISST)

j.lac@imperial.ac.uk



Catriona Noble

MSc Coordinator

ISST

please contact via teams

c.noble@imperial.ac.uk

Dr Margaret Wilson

margaret.wilson@imperial.ac.uk

Course Tutor

English language requirement

If you are not a native English speaker you must meet the College's English language requirements.

See the Admissions website for details:

www.imperial.ac.uk/study/pg/apply/requirements/english

For information on English language support available while you're here, see the relevant section.

Attendance and absence

You must inform your Senior Postgraduate Tutor if you are absent from College for more than three days during term. If the absence is due to illness you must produce a medical certificate after seven consecutive days. If you miss an examination or the deadline for any other assessment (including lab work, in class tests, coursework or presentations) due to illness or other unforeseeable and unavoidable circumstance you must follow the College's Mitigating Circumstances Policy and Procedure. Please note that all claims for mitigation must be submitted within 10 working days of the examination or assessment deadline. If you are unable to provide evidence at the time you must submit the claim and indicate what evidence will follow and when it can be provided. Claims without evidence will normally be rejected. Please see the section on mitigation below.

The Registry will be informed of all student non-attendances as the College is obliged to report the non-attendance of students on Tier 4/Student Route visas to the Home Office.

Attendance is mandatory for all lectures and tutorials. This should be in-person. Anyone unable to attend a lecture should contact the MSc Coordinator.

If you do not engage satisfactorily with your studies, the College will consider what action is necessary to support your continued study under the Unsatisfactory Engagement Policy:

www.imperial.ac.uk/media/imperial-college/administration-and-support-services/registry/academic-governance/public/regulations/2022x2f23/Unsatisfactory-Engagement-Policy-and-Procedure.pdf

Key dates 2023-24

A key dates document will be circulated ahead of the start of term.

Term dates

Autumn term: 30 September 2023 – 15 December 2023

Spring term: 6 January 2024 – 22 March 2024

Summer term: 27 April 2024 – 28 June 2024

Closure dates

Christmas/New year: 23 December 2023 - 1 January 2024

(College reopens on 2 January 2024)

Easter Holiday: 28 March 2024 – 2 April 2024

(College reopens on 3 April 2024)

Early May Bank Holiday: 6 May 2024

Spring Bank Holiday: 27 May 2024

Summer Bank Holiday: 26 August 2024

Key events

Great Exhibition Road Festival: 15 June 2024 – 16 June 2024

Overview of the academic year

Term 1:Core Modules

- 1.Security in Context
- 2.Behaviours Science and Security
- 3.Infrastructure and Transport Security
- 4.CBRNE: The Physical Threat Space

Term 2: Core Modules

- 1. Sensors: Electronic and Natural
- 2.Behavioural Research Methods
- 3. Network and Web Security

Students are expected to undertake one of the following electives:

1 Global Challenges: Security Entrepreneurship (Term 1) Cyber-Physical Systems Security (Term 2) Introduction to Shock Physics (Term 2)

2. Programme Information

Overview

With the increasing complexity and vulnerability of complex systems upon which we all rely (power generation, transport, communications) there is an emerging requirement for experts with the interdisciplinary skills to assess and mitigate the variety of risks to which these critical systems and infrastructure are exposed.

Based upon the expertise of the Institute of Security Science and Technology (ISST), the Security and Resilience: Science and Technology programmes is aimed at preparing graduates with the knowledge and methods to evaluate risks and to implement strategies to mitigate them.

The MSc programme has core lecture modules covering the key concepts, techniques and applications with the opportunity to apply the knowledge with a major independent research project. The PG Dip offers the same lecture modules and an extended review of a key topic.

The PG Cert gives the grounding in the main concepts which graduates can then apply to real-world problems.

Industry and public bodies were involved in the design of these programmes, reflecting the strong need for staff with multi-disciplinary skills and it is anticipated but graduates of these programmes will be in high demand.

This handbook describes the framework of the course and its assessment but the Academic Course Director may make changes to detailed procedures if the circumstances indicate this is desirable. Similarly, the Board of Examiners has absolute discretion to modify the criteria described in this handbook, although in practice this would only occur in exceptional circumstances. Students will be consulted on any changes prior to their introduction.

Aims and Objectives

The MSc will provide STEM graduates and active professionals with the technical and entrepreneurial training necessary for successful careers in the growing resilience and security industry.

Learning Outcomes

At the conclusion of the MSc the students will be able to:

- Define and analyse security in terms of factors such as; behavioural science, social, environmental, infrastructure, communication and information.
- Use the appropriate statistical and data analysis tools;
- Examine and implement Security system engineering as applied to complex situation and the development of new products/processes. Implement appropriate technology
- Entrepreneurship, innovation and business techniques for taking new products to market including the practical, legal and technical constraints;
- Implement techniques to evaluate and undertake practical research in developing strategies to deal with complex security and resilience issues.
- To evaluate a range of technical and policy solutions to select optimal combinations. Balance quantitative and qualitative considerations for decision making
- Plan and undertake a major independent research project.
- Ensure research designs meet the ethical standards required of human subject studies where necessary.
- Communicate the results of the research, development or strategy, orally and in writing to a wide audience;
- Manage teams and demonstrate leadership in both technical and business domains

Description of the Programme

The general structure of the programmes is as follows:

Term 1: Compulsory Modules

- 1. Security in Context
- 2.Behaviours Science and Security

3.Infrastructure and Transport Security

4.CBRNE: The Physical Threat

Term 2: Compulsory Modules

Week 1 – Exams

Weeks 2 - 11 - Lectures

1. Sensors: Electronic and Natural

2.Behavioural Research Methods

3. Network and Web Security (delivered by the computing department)

Elective Modules:

Students will also take two elective modules, at least one of which must be chosen from the ISST based electives:

- 1. Global Challenges: Security Entrepreneurship
- 2. Introduction to Shock Physics
- 3. Cyber-Physical Systems Security

We recommend students take one elective per term.

Elective choices for both terms must be submitted by midday on Friday the 13th October 2023.

Term 3:

Main examination period

Individual research project (MSc) or review (PG Dip)

Students on the part time programme will cover all the appropriate modules over both years, in consultation with the Programme Director.

Module Descriptions

Information on the modules will be available in Blackboard and at the start of each module.

Professional Skills

These programmes will develop professional skills valued in a working environment, such as team working, problem solving and presentation skills.

These activities are supported by the Graduate School courses. Details can be found at http://www3.imperial.ac.uk/graduateschool/currentstudents/professionalskillsmasters

Teaching

The College standard working day is used, with 50-minute lectures commencing on the hour, starting at 09:00 at the earliest. Most are in the Blackett Laboratory, though lectures on other programmes will be elsewhere in the Department and in College.

Project Selection

In Term 2, a list of project with supervisors is presented and students may select a project as above. Several projects may be offered by industrial companies or external research organisations; if a student is interested in these projects then a visit and interview are usually arranged prior to either party agreeing to the project – please note the company is not obliged to accept a student.

If you wish to arrange your own project you must speak to the Course Co-Director's as soon as possible, and by the end of February at the latest. The Department needs to ensure that supervisory, health and safety and intellectual property issues are agreed before the project is approved. It is expected that most projects will have been arranged by the start of the third term.

The projects are assessed by a final report (maximum of 20,000 words), which must be submitted by the date specified, and an oral presentation. Students must submit an electronic copy of the report (in PDF format) and their slides by the deadline.

Where projects are pursued in industry, it is important that industrial supervisors ensure that confidentiality considerations will not prevent students from adequately reporting their work. If there is concern of commercial sensitivity, this must be raised at the outset of the project, so that the College can consider the issue at an early stage.

The College policy on supervision arrangements may be found at

https://www.imperial.ac.uk/media/imperial-college/administration-and-support-

services/registry/qa/public/good-practice/roles-and-responsibilities/Masters-Project-Main-Supervisor.pdf

and what masters students and project supervisors shall mutually expect may be found at

https://www.imperial.ac.uk/media/imperial-college/study/graduate-school/public/FINAL-VERSION-FOR-COMMITTEE---Mutual-Expectations---Masters-Student-Supervisor-Partnership.pdf

Imperial Mobile app

Don't forget to download the free Imperial Mobile app for access to College information and services anytime, anywhere, including your programme timetable, College emails and a library catalogue search tool.



www.imperial.ac.uk/imperialmobile

Welcome to Imperial app

The College has a Welcome to Imperial app which contains important information about campus operations, aspects of student life, a schedule of welcome activities and information about life in halls. All new students should download this guide to ensure they have the most up to date information and event schedule for the start of term.

You can download the App from the Apple or Google App Stores.



Imperial Success Guide

The Imperial Success Guide is an online resource with advice and tips on the transition to Master's level study. More than just a study guide, it is packed with advice created especially for Imperial Master's students, including information on support, health and well-being and ideas to help you make the most of London.



www.imperial.ac.uk/success-guide



3. Assessment

and-assessment/

Within your programme of study you will have different types of assessment which may include, coursework, examinations, timed remote assessment, presentations, labs or other forms of practical assessment.

The College has policies and procedures to the support the setting, sitting, marking and

moderation of all assessment. These can be found within the Regulations and College Policies at:

www.imperial.ac.uk/about/governance/academic-governance/regulations/
www.imperial.ac.uk/about/governance/academic-governance/academic-policy/exams-

Instruction to Candidates for Examinations

Students who are candidates for examinations are asked to note that all examinations are conducted in accordance with the College Regulations. The relevant set of regulations will depend on your programme and year of entry, please see our Regulations webpage to determine which apply to you:

www.imperial.ac.uk/about/governance/academic-governance/regulations/
Instructions for exam candidates can be found here:

www.imperial.ac.uk/media/imperial-college/administration-and-support-services/registry/academic-governance/public/academic-policy/exam-arrangements-and-re-sits/Instructions-to-candidates-for-examinations.pdf

Academic Integrity and Academic Misconduct

As your programme of study continues, you will be taught the concept of academic integrity and how you can ensure that any work that you complete now, or in the future, conforms to these principles. This means that your work acknowledges the ideas and results of others, that it is conducted in an ethical way and that it is free from plagiarism. Academic integrity is fundamental to learning, teaching and research and it is important to understand what it means you and the international community of research that you are joining.

Academic misconduct is the attempt to gain an academic advantage, whether intentionally or unintentionally, in any piece of assessment submitted to the College. This includes plagiarism, self-plagiarism, collusion, exam offences or dishonest practice. Full details of the policy can be found at:

www.imperial.ac.uk/student-records-and-data/for-current-students/undergraduateand-taught-postgraduate/exams-assessments-and-regulations/plagiarism-academicintegrity--exam-offences/

Definitions of the main forms of academic misconduct can be found below:

Plagiarism

Plagiarism is the presentation of another person's thoughts, words, images, research or diagrams as though they were your own. Another form of plagiarism is self-plagiarism, which involves using your own prior work without acknowledging its reuse. Plagiarism may be intentional, by deliberately trying to use another person's work by disguising it or not citing the source, or unintentional where citation and/or referencing is incorrect.

Plagiarism must be avoided, with particular care on coursework, essays, reports and projects written in your own time but also in open and closed book written examinations. You can support your understanding of proper referencing and citation by using the resources available from the College such as the Library learning support webpages at:

www.imperial.ac.uk/admin-services/library/learning-support/plagiarism-awareness/

For group work, all members have responsibility for the integrity of the work submitted. Therefore, if plagiarism (or another form of academic misconduct) is proven, all group members may be liable for any penalty imposed.

The College requires you to complete mandatory training on plagiarism awareness. You can access this training online via the Graduate School's website.

www.imperial.ac.uk/students/academic-support/graduate-school/students/masters/professional-development/plagiarism-online/

TurnitinUK is an online text matching service which assists staff in detecting possible plagiarism. The system enables institutions and staff to compare students' work with a vast database of electronic sources. Your programme team will explain how it is used in your programme

www.imperial.ac.uk/admin-services/ict/self-service/teaching-learning/turnitin/

Collusion

This is the term used for work that has been conducted by more than one individual, in contravention of the assessment brief. Where it is alleged that there has been collusion, all parties will be investigated initially under the Academic Misconduct procedure.

You should note that whilst the College encourages students to support each other in their studies you should be careful to ensure that you do not exceed any assessment brief with regards to individual work, always acknowledge the contributions of others in your work, and do not leave yourself open to allegations that you have supplied answers to enable another student to commit academic misconduct.

Exam offences

Exam offences fall into two categories. These are offences that may be disruptive in the exam venue or those that are considered an attempt to cheat. Examples of disruptive behaviour includes causing a disturbance in the exam room, having an electronic device that has not been fully turned off or talking in the exam room. Behaviour that may considered an attempt to cheat includes bringing unauthorised material into an exam (such as notes, unauthorised books or other material), attempting to communicate with others apart from the invigilator, or trying to remove examination material without permission. You must ensure that you follow all reasonable instructions of the invigilators.

Dishonest practice

This is the most serious category under the procedure. Examples of dishonest practice include bribery, contact cheating (buying work from an essay mill (which is illegal in the UK) or other individual to submit as your own), taking an exam for someone else or getting someone else to take an exam for you, attempting to access exam papers before the exam, making a false claim for mitigating circumstances or providing fraudulent evidence, falsifying documentation or signatures in relation to assessment or a claim for mitigating circumstances.

4. Board of Examiners

Board of Examiners

Details of the External Examiner will be shared in due course.

External Examiners

Dr Bill Proud Jane Lac Catriona Noble And other research and teaching staff as appropriate.

An External Examiner is normally an experienced member of academic staff from another Higher Education Institution who acts as a critical friend to your programme of study. For some programmes, one of the External Examiners could be an industry expert to provide the professional expertise needed to support the programme. External examining is an essential part of the College's quality assurance and enhancement process, ensuring that academic standards are maintained. The knowledgeable and independent views of external examiners are invaluable in certifying that the College's awards are appropriate and comparable as well as highlighting good practice and potential areas of enhancement.

During your programme you may be invited to meet your external examiners to discuss how you have found the. It is not appropriate however, for you to seek to submit complaints or representations directly to external examiners or to seek to influence them other than by giving feedback in a meeting. Inappropriate communication towards an examiner would make you liable for disciplinary action. If there is a specific issue that needs to be resolved, please see the Student Complaints Policy and Procedure.

A summary of External examiners reports from the previous academic year can be found here:

www.imperial.ac.uk/about/governance/academic-governance/academic-policy/external-examining/

5 Location and Facilities

Imperial has a number of campuses in London and the South East. All have excellent travel links and are easily accessible via public transport.

Your main location of study will be:



South Kensington Campus

London SW7 2AZ. UK

Facilities

Computer access and printing is available at Blackett level 3 computer lab and the Central Library on level 2. The Department's postgraduate office is located at Blackett Laboratory 3rd floor and open Monday – Friday 09:30 – 16:30.

Library Services

The Central Library at South Kensington is open 24 hours for study space, and further space is available to all students in GoStudy on levels 4 and 5 of the Chemistry Building.

Make sure you find out who your subject librarian is as they'll be able to help you find books and online resources for your assignments. Also, don't forget to check out the Library's range of training workshops and our other campus libraries for access to specialist medicine and life sciences resources. You can borrow up to 40 books and, whether you're working on or off site, you'll be able to access e-books, e-journals and databases from our collection of almost 400,000 titles. If we don't have what you need, we can get it for you, simply ask us to buy it or request a copy through our free Document Delivery service.

For any questions our staff will be happy to help, simply chat with us online or contact us via

email, phone or social media, just check our website for details: www.imperial.ac.uk/library Shuttle bus A free shuttle bus runs between our South Kensington, White City and Hammersmith Campuses on weekdays. Seats are available on a first-come, first-served basis. You need to show your College ID card to board. You can download the timetable and check the latest service updates at: www.imperial.ac.uk/estates-facilities/travel/shuttle-bus Maps Campus maps and travel directions are available at: www.imperial.ac.uk/visit/campuses **Accessibility** Information about the accessibility of our South Kensington Campus is available online through the AccessAble access guides: www.accessable.co.uk/organisations/imperial-college-london

Smoke-Free Policy

All Imperial campuses and properties are smoke-free. This means that smoking by staff, students or visitors is not permitted on or within 20 metres of College land. The policy covers all College properties, including student accommodation and sports grounds.

www.imperial.ac.uk/smoke-free

SafeZone

SafeZone is a College app through which you can quickly and directly contact the Security team whenever you need them. Whether you're in an emergency situation, in need of First Aid or want to report an incident on campus, SafeZone allows you to be immediately put in touch with a member of our Security team and, at the touch of a button, can share your location and personal profile so that they can respond quickly and effectively to your specific needs. It also allows the entire College community to stay informed in the event of a major incident in London or wherever you may be in the world. Safezone also provides information on other services, such as real-time updates on the College shuttle bus.



SafeZone is optional to register for and is now available to download on the Apple and Android App stores. Visit http://www.imperial.ac.uk/campus-security/safezone/ for more details about SafeZone.

All existing phone numbers for the Security team are still operational. In the event of an emergency, you can still call 4444 from any internal College phone. In the event of a wider incident in London, you can now also call 0300 131 4444, Imperial's Emergency Recorded Message Line, which will point you in the direction of up-to-date information and advice.

Changes due to Coronavirus (COVID-19)

The College will keep you informed about any further changes that may affect you due to the impact of coronavirus (COVID-19). The COVID-19 FAQs on the website are a repository of helpful information and the latest guidance can be found at:

www.imperial.ac.uk/about/covid-19/

6. Working While Studying

If you are studying full time, the College recommends that you do not work part-time during term time. If this is unavoidable we advise you to work no more than 10–15 hours per week, which should be principally at weekends and not within normal College working hours.

Working in excess of these hours could impact adversely on your studies or health.

If you are here on a Tier 4/Student Route visa you can work no more than 20 hours a week during term time. Some sponsors may not permit you to take up work outside your studies and others may specify a limit.

If you are considering part-time work during term time you are strongly advised to discuss this with your supervisor or Personal/Senior Personal Postgraduate Tutor. If you are on a Tier 4/Student Route visa you should also seek advice from the International Student Support team regarding visa limitations on employment.

The College's examination boards will not normally consider as mitigating circumstances any negative impact that part-time work during term-time may have had on your performance in examinations or in other assessed work. Examinations or vivas cannot be rescheduled to accommodate your part-time working arrangements.

7. Health and Safety

Keeping you safe is a top priority for us. Since 1 April 2022, the UK Government removed all restrictions on public areas, including Universities and education settings. Imperial College London still encourages students to wear face coverings in crowded areas, to get fully vaccinated, to cover your coughs and sneezes, and to respect others' personal space. All staff and students are advised to stay at home if you are feeling ill or have any symptoms of respiratory disease.

The latest Imperial College guidance to students can be seen at: www.imperial.ac.uk/about/covid-19/ The College's Health and Safety Policy can be found at: www.imperial.ac.uk/safety/safety-by-topic/safety-management/health-and-safety-policystatement/

Your Departmental safety contact is:



Stefan Hoyle



Room 900, Blackett Laboratory



07872 850018



fonssafety@imperial.ac.uk

You may be required to complete inductions and attend training sessions to safely complete this course. These include but are not limited to:

- Introduction to Safety at Imperial
- Safe Lab Practice

Details of required courses will be emailed.

There is also a wide range of eLearning micro-learning modules focused on specialised topics and designed to raise awareness of hazards and control measures for working safely in hazardous areas (i.e., laboratories and workshops) across the College.

The College Safety Department

The Safety Department offers a range of specialist advice on all aspects of safety. This includes anything which you feel might affect you directly, or which may be associated with teaching, research or support service activities.

The College's activities range from the use of hazardous materials (biological agents. chemicals, cryogens, gases and ionising/non-ionising radiation) to field work, heavy or awkward lifting, driving, and working alone or late.

All of the College's activities are covered by general health and safety regulations, but higher risk activities will have additional requirements.

The Safety Department helps departments and individuals ensure effective safety management systems are in place throughout the College to comply with specific legal requirements.

Sometimes the management systems fail, and an accident or a near-miss incident arises; it is important that we learn lessons from such situations to prevent recurrence and the Safety Department can support such investigations. All accidents and incidents should be reported online at:

www.imperial.ac.uk/safety/safety-by-topic/accidents--incidents/

To report concerns or to ask for advice you should contact your programme director, academic supervisor or departmental safety officer in the first instance. You may also contact the <u>Safety Department</u> directly.

https://www.imperial.ac.uk/natural-sciences/staff/health-and-safety/

Occupational Health Requirements

The College Occupational Health Service provides services to:

- protect health at work
- assess and advise on fitness for work
- · ensure that health issues are effectively managed

The Service promotes and supports a culture where the physical and psychological health of staff, students and others involved in the College is respected, protected and improved whilst at work.

www.imperial.ac.uk/occupational-health

Student Academic Regulations All registered students of the College are subject to the College Regulations. The relevant set of regulations will depend on your programme and year of entry, please see our Regulations webpage to determine which apply to you: www.imperial.ac.uk/about/governance/academic-governance/regulations www.imperial.ac.uk/students/terms-and-conditions **Academic Feedback Policy** We are committed in providing you with timely and appropriate feedback on your academic progress and achievement, enabling you to reflect on your academic progress. During your study you will receive different methods of feedback according to assessment type, discipline, level of study and your individual need. Further guidance on the Policy of Academic Feedback can be found on the Academic Governance website: www.imperial.ac.uk/media/imperial-college/administration-and-supportservices/registry/academic-governance/public/academic-policy/academicfeedback/Academic-feedback-policy-for-taught-programmes.pdf Please see the Key Dates documents for information on assessments. The assessment criteria and deadlines can be found on the Blackboard page for each module. Please note that your examination scripts once completed belong to the College under the GDPR legislation. Please see the College GDPR webpages for further information at: www.imperial.ac.uk/admin-services/secretariat/information-governance/dataprotection/quidance/quide-2---exam-records/ **Provisional Marks Guidance** Provisional marks are agreed marks that have yet to be ratified by the Board of Examiners. These results are provisional and are subject to change by the Board of Examiners. The release of provisional marks is permitted except in certain circumstances. Further information can be found in the Guidelines for Issuing Provisional Marks to Students on **Taught Programmes:** www.imperial.ac.uk/media/imperial-college/administration-and-supportservices/registry/academic-governance/public/academic-policy/marking-andmoderation/Guidelines-for-issuing-provisional-marks-to-students-on-taughtprogrammes.pdf **Late Submission Policy** You are responsible for ensuring that you submit your coursework assessments (including time remote assessments) in the correct format and by the published deadline (date and time). Any piece of assessed work which is submitted beyond the published deadline (date and time) would be classed as a late submission and will incur a penalty (a cap at the pass mark, or it is classed as a fail). Further guidance on Late Submission of Assessments can be found on the Academic Governance website: www.imperial.ac.uk/media/imperial-college/administration-and-supportservices/registry/academic-governance/public/academic-policy/marking-andmoderation/Late-submission-Policy.pdf

8. College Policies and Procedures

If you submit late due to mitigating circumstances, you may be able to make a claim that means that the cap on your mark is lifted. Please see below.

Mitigating Circumstances

During your studies you may be affected by sudden or unforeseen circumstances. You should always contact your personal tutor for advice and support. If this happens at the time of, or immediately preceding, your assessments you may be able to make a claim for mitigating circumstances. If successful this claim enables the Board of Examiners when reviewing your marks at the end of the year to have greater discretion with regards to offering repeat attempts (either capped or uncapped), a repeat year, or with your progression or final classification. Please note, the Board are not permitted to amend the marks that you were awarded, only to take your claim into account making decisions.

All claims must be supported by independent evidence and submitted within 10 working days of the assessment deadline. Any claim made after this deadline is likely to be rejected unless there is a good reason (such as you were still unwell) until the point of submitting the claim. Details of the College's Mitigating Circumstances procedure can be found under the Mitigating Circumstances tab on the page below:

www.imperial.ac.uk/about/governance/academic-governance/academic-policy/exams-and-assessment/

Through the procedure you may also be able to request an extension deadline to some forms of assessment. Wherever possible it is expected that this is used as it will enable to you complete your studies within the same College year (rather than over the summer holiday or in the next year).

Your department will have specific instructions for making a claim for mitigation or for requesting an extension. Details can be found at https://www.imperial.ac.uk/physics/students/current-students/student-welfare-and-wellbeing/.

Support for ongoing or long-term conditions, or for registered disabilities would not normally fall under the remit of mitigating circumstances and students should be supported through their studies with additional examination arrangements. More details can be found at:

www.imperial.ac.uk/disability-advisory-service/current-students/support-available/adjustments-and-support/

Academic Misconduct Policy and Procedures

As has been highlighted under the Academic Integrity section, it is important that you learn how to properly attribute and acknowledge the work, data and ideas of others. Any proven form of academic misconduct is subject to penalties as outlined in the College's Misconduct Policy and Procedures.

<u>www.imperial.ac.uk/about/governance/academic-governance/academic-policy/exams-and-assessment/</u>

Unsatisfactory Engagement

Unfortunately, for a variety of reasons, sometimes students struggle to meet the College's expectations with regards to their engagement with their studies. The College has a process to identify and support students by reaffirming these expectations with an action plan. If a student does not engage satisfactorily engage with these supportive measures, they can be withdrawn from their studies. The full details of this process, and the appeals procedure relating to it can be found at:

www.imperial.ac.uk/about/governance/academic-governance/academic-
policy/complaints-appeals-and-discipline

Mutual Expectations

The mutual expectations document provides a suggested starter list of expectations that master's students and their project supervisors might expect from each other. It is designed to facilitate conversations to establish effective partnerships and it is recommended that the document is discussed at the first meeting between a main project supervisor and a new student. It should be noted that this is not exhaustive and that Departments may have variations in roles and responsibilities; supervisors should be aware of any such variations and will feed this into their discussions with students. Further, it is recognised that supervisors may not always be best placed to meet all the expectations laid out in the document, but should be aware of who, in their department, can. Students and project supervisors are encouraged to discuss, tailor and personalise the document further to suit. It is also recommended that students and their project supervisors re-visit the document throughout the duration of the project.

The Mutual Expectations document is available here:

www.bb.imperial.ac.uk/bbcswebdav/xid-12494962 1

Academic Appeals Procedure

We have rigorous regulations in place to ensure assessments are conducted with fairness and consistency, claims for mitigating circumstances have been considered reasonably and in line with the regulations of the College, and that the decisions of the Boards of Examiners maintain the integrity of our academic awards. Should you believe that you have grounds to appeal these decisions, we have laid out clear and consistent procedures through which appeals can be investigated and considered:

www.imperial.ac.uk/about/governance/academic-governance/academic-policy/complaints-appeals-and-discipline

Arithmetic Marks Check

If you consider that there may have been an error in the adding up of your marks, you may request an arithmetic mark check. Please note that this must be requested within 10 working days of the official notification of your results from the Results team in Registry. You may not request a marks check for a previous year of study. Please note that a marks check is not a remark of your work, but an administrative check that the marks have been accurately recorded.

If you are requesting an arithmetic mark check, please submit the Arithmetic mark check form to your Programme Director.

Student Complaints

The College strives to ensure that all students are well supported in their studies and receive a good experience of their programme and the wider College activities. If you feel that your experience has not lived up to these expectations the College has an agreed Student Complaints process through which your concern can be investigated and considered.

If you have any concerns about your experience at the College and have been unable to address these informally, you should contact Student Complaints who can provide advice about what is the appropriate way to seek to resolve this at:

student.complaints@imperial.ac.uk
www.imperial.ac.uk/about/governance/academic-governance/academic-policy/complaints-appeals-and-discipline
Student Disciplinary Procedure The College has the right to investigate any allegation of misconduct against a student and may take disciplinary action where it decides, on the balance of probabilities, that a breach of discipline has been committed. The general principles of the Student Disciplinary Procedure are available on the College website:
www.imperial.ac.uk/about/governance/academic-governance/academic-policy/complaints-appeals-and-discipline/
Intellectual Property Rights Policy For further guidance on the College's Intellectual Property Rights Policy is available on the College website:
www.imperial.ac.uk/research-and-innovation/research-office/research-policies/research-policies/ip-policy/
Further information about the Imperial Enterprise Lab can be found at:
www.imperial.ac.uk/students/enterprising-students www.imperialenterpriselab.com/support/experts-in-residence
Use of IT Facilities View the Conditions of Use of IT Facilities:
www.imperial.ac.uk/admin-services/ict/self-service/computers-printing/conditions-of-use-of-it-resources/
General Data Protection Regulation (GDPR) All staff and students who work with personal data are responsible for complying with GDPR. The College will provide support and guidance but you do have a personal responsibility to comply.
In line with the above please see the College's privacy notice for students which form part of the terms and conditions of registration with the College.
www.imperial.ac.uk/media/imperial-college/administration-and-support-services/registry/academic-governance/public/academic-policy/admissions/Privacy-Notice-for-Students-and-Prospective-Students.pdf

9.Wellbeing, Support and Advice

In your department

Your department has a system of academic and pastoral care in place to make sure you have access to the appropriate support throughout your time at Imperial.

The Academic Course Director is your first point of contact for pastoral support and advice. You can arrange to have a meeting with them at any time during your studies. If necessary, they will direct you to an appropriate source of support.

Academic Course Director – Dr Bill Proud w.proud@imperial.ac.uk

Your Personal Tutor/Cohort Mentor

Your Personal Tutor is your first point of contact for pastoral support and advice. You can arrange to have a meeting with them at any time during your studies (although most Personal Tutors will have set office hours or may require you to make an appointment).

If necessary, they will direct you to an appropriate source of support.

The Postgraduate tutor in the Physics Department is Dr Robert Forsyth (r.forsyth@imperial.ac.uk – ext. 47761), who is available to discuss any matter, personal and academic, in confidence.

Departmental Disability Officers

Departmental Disability Officers are the first point of contact in your department for issues around disability. They can apply for additional exam arrangements on your behalf and will facilitate support within your department.

Your Departmental Disability Officer is: Mery Fajardo

Email: m.fajardo@imperial.ac.uk

More information on Departmental Disability Officers is available at:

www.imperial.ac.uk/disability-advisory-service/about-us/departmental-disability-officers/

More information about how to request additional arrangements for exams if you have a disability is available at:

www.imperial.ac.uk/student-records-and-data/for-current-students/undergraduate-and-taught-postgraduate/exams-assessments-and-regulations/additional-exam-arrangements-in-respect-of-disability

Postgraduate Coaching

As well as professional development opportunities, the Graduate School has a dedicated coaching programme designed to help you through challenging times. The **Postgraduate student coaching programme** has been established to provide an opportunity to talk, independently from your academic department, about challenges you may be experiencing during the course of your studies. The programme primarily focuses on building effective working relationships and there may be other self-development issues that you can explore with a trained coach.

www.imperial.ac.uk/students/academic-support/graduate-school/community-support/coaching/
Attributes and Aspiration Short Course Attributes and Aspirations (AA) is an online short course that supports you to develop career planning and transferable skills. AA is flexible, has no assessments and can be accessed whenever you need it allowing you to proactively plan for your future. You can also use AA to develop key skills such as critical thinking, problem solving and time management. These will help you be a better student and are essential for your future - whether you choose to move to further study or to a job in industry.
AA is designed specifically for Imperial master's students. The Postgraduate Education Team worked with the Careers Service to design AA so that it works for you. We researched and talked to organisations that hire master's students, PhD course coordinators and alumni to make sure the skills and techniques taught in AA are those that you really need for your professional future. For further information, please see the <u>AA web pages</u> .
www.imperial.ac.uk/students/attributes-and-aspirations
Your Union All Imperial students automatically become members of Imperial College Union when they register at the College. The Union provides a range of independent support.
Imperial College Union Advice Service The ICU Advice Service delivers free, confidential, and impartial advice covering academic issues, complaints and disciplinaries, College accommodation, and internal and external signposting. Contact advice@imperial.ac.uk and complete the registration form to speak with a member of the team.
www.imperialcollegeunion.org/advice
Student representatives Imperial College Union operates two Representation Networks of over 600 elected student representatives – the Academic Representation Network and the Wellbeing Representation Network. Reps represent the voice of students and can direct you to internal and external support services. The Union's Liberation Officers also work to make sure that the views of under-represented and interest groups are heard at the College.
If you have any feedback about issues in your department relating to academic or wellbeing issues, you can speak to one of your student representatives.
www.imperialcollegeunion.org/your-union/your-representatives/a-to-z
Student Hub At the Student Hub, you can access advice about accommodation, admissions and financial support and get help with international student enquiries, questions about student records, and exams.

Student Support Zone

If you have moved home to take up your place at Imperial you will need to register with a new doctor (also known as a General Practitioner or GP) so that you can access NHS healthcare. It's important that you register with a doctor soon after you arrive – don't wait until you are sick, as this could delay your access to treatment.

Student Support Zone has lots of information about the resources available at Imperial and beyond to help you to stay healthy and happy. It's a great place to start when you're looking for some support - it covers advice about housing and money, health, wellbeing and maintaining a good work-life balance, and provides the details of who you can contact if you need some extra support.



www.imperial.ac.uk/student-support-zone

Useful support contacts

Health and wellbeing

Imperial College Health Centre



40 Prince's Gardens, South Kensington Campus

020 7584 6301 imperialcollege.hc@nhs.net

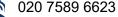


www.imperialcollegehealthcentre.co.uk

Imperial College Dental Centre



Prince's Gardens, South Kensington Campus



www.imperialcollegedental.co.uk

Student Counselling and Mental Health Advice Service



020 7594 9637

counselling@imperial.ac.uk www.imperial.ac.uk/counselling

Multi-Faith Chaplaincy Service



15 Prince's Gardens, South Kensington Campus

chaplaincy@imperial.ac.uk

www.imperial.ac.uk/chaplaincy

Disability Advisory Service



Room 566, Level 5, Sherfield Building, South Kensington Campus 020 7594 9755

disabilities@imperial.ac.uk

www.imperial.ac.uk/disability-advisory-service

Centre for Academic English

The goal of the Centre for Academic English is to ensure you develop both the ability and the confidence to excel as a communicator on your degree programme as well as in the

workplace. From the very beginning of your degree and all the way through, we're here to help you realise your potential.

To achieve this, we've designed a flexible academic STEMM communication programme enabling you to create your own personalised learning pathway. As you build your pathway, you'll have the freedom to select the language resources you need wherever you need them. These resources are the result of close collaborations with departments and so will meet your communication needs for Imperial written and spoken course assignments.

To find out more about what is available for you, visit the Centre for Academic English website. Centre for Academic English



International Student Support team



020 7594 8040

www.imperial.ac.uk/students/international-students/

Careers

Careers Service



Level 5, Sherfield Building, South Kensington Campus



020 7594 8024



careers@imperial.ac.uk

www.imperial.ac.uk/careers

ICT and software

ICT Service Desk



Central Library, South Kensington Campus



020 7594 9000



Software shop

www.imperial.ac.uk/admin-services/ict/self-service/computers-printing/devices-andsoftware/

12. Student Administration

The Student Administration Team are responsible for the administration and maintenance of the student records for all students studying at the College. This includes enrolments, programme transfers, interruption of studies, withdrawals and processing of examination entry for research degree students. The team also use this information to fulfil reporting duties to the Student Loans Company and Transport for London, as well as other external bodies.

The Team is responsible for the processing of student results and awards on the student record system as well as the production and distribution of academic transcripts and certificates of award.

The 'My Documents' online portal allows you to access your documents, including proof of enrolment and award documentation. You can then digitally share these documents with third parties such as an employer or university.

Each document has a unique QR code with the official University watermark, making it easier for employers and others to verify your credentials. This online document sharing is a legitimate service, introduced and authorised by Imperial College London.

We would like to encourage you to use this online service in place of paper-based documentation. You can access the 'My Documents' portal here: https://student-edocuments.imperial.ac.uk/Account/LoginViaAzure

Student Records



+44 (0)20 7594 7268

student.records@imperial.ac.uk

Degree certificates



+44 (0)20 7594 7267

certificates@imperial.ac.uk

13. Work-life Balance

The pace and intensity of study at Imperial can be demanding so it's important to find time for outside interests.

Imperial College Union

The Union's range of 360+ student-led clubs, societies and projects is one of the largest of any UK university, opening up lots of ways for you to enjoy your downtime.

www.imperialcollegeunion.org/about-us

Move Imperial

Imperial College has a wide range of sports and activities on offer that cater for all experience levels and abilities. We have a recreational activity offer, competitive sports teams and an elite sport programme. We are dedicated to ensuring we have a diverse, inclusive and exciting offer for all.

More information about Imperial student memberships and updates to our services can be found at:

www.imperial.ac.uk/ethos/memberships/students

With an annual fee of £55 you will get use of the gym and swimming facilities on our campuses.

www.imperial.ac.uk/sport

We have a huge collection of online resources, home workout videos, healthy recipes and playlists available to all as part of our MoveMore campaign, more information can be found at:

www.imperial.ac.uk/sport/move-more/

14. Student feedback and representation

Feedback from students

The College and Union is committed to continually improving your education and wider experience and a key part of this is your feedback. Feedback is thoroughly discussed by your student representatives and staff.

Student representation

Student Representatives are recruited from every department to gather feedback from students to discuss with staff. More information about the role, and instructions on how to become an academic representative, are available on the Imperial College Union website.

<u>www.imperialcollegeunion.org/your-union/your-representatives/academic-representatives/overview</u>

Staff-Student Committee

Staff-Student Committees are designed to strengthen understanding and improve the flow of communication between staff and students and, through open dialogue, promote high standards of education and training, in a co-operative and constructive atmosphere. College good practice guidelines for staff-student committees are available here:

www.imperial.ac.uk/about/governance/academic-governance/academic-policy/student-feedback

Postgraduate Masters Committee (PMC)

The membership of the PMC consists of the Programme Organisers, the student representatives for each masters programme and the Directors of Postgraduate Studies and of Undergraduate Studies. The PMC typically meets twice a year. Each Masters programme must elected a student representative early in the autumn term to serve on the PMC. Their role is to inform the PMC of the concerns of the students and to assist in implementing any changes proposed.

As well as the formal monitoring system, students are encouraged to raise any concerns with the Programme Organiser as they arise

15. Student Surveys

Your feedback is important to your department, the College and Imperial College Union. Whilst there are a variety of ways to give your feedback on your College experience, the following surveys give you regular opportunities to make your voice heard:

• Module Evaluation Questionnaire (MEQ)

The MEQ is your chance to tell us about the modules you have attended. The questionnaire is open to students across all years of study and runs at the end of the autumn, spring and summer terms.

Postgraduate Taught Experience Survey (PTES)

The PTES is a national survey which asks you to rate a range of elements related to your student experience such as teaching, assessment, support and resources. Results of this national survey are made publicly available.

The Union's "You Said, We Did" campaign shows you some of the changes made as a result of survey feedback:
www.imperialcollegeunion.org/you-said-we-did
The Union's response to surveys can be found here:
www.imperialcollegeunion.org/your-union/your-representatives/responses
If you would like to know more about any of these surveys or see the results from previous surveys, please visit:
www.imperial.ac.uk/students/academic-support/student-surveys/pg-student-surveys

16. And finally

Alumni Services

When you graduate you will be part of a lifelong community of over 190,000 alumni, with access to a range of alumni benefits including:

- discounts on further study at the College and at Imperial College Business School
- alumni email service
- networking events
- access to the Library and online resources
- access to the full range of careers support offered to current students for up to three years after you graduate
- access to our Alumni Visitor Centre at the South Kensington Campus, with free Wi-Fi, complimentary drinks, newspapers and magazines, and daytime left luggage facility

Visit the Alumni website to find out more about your new community, including case studies of other alumni and a directory of local alumni groups in countries across the world.

www.imperial.ac.uk/alumni

Opportunities for Further Study

After you have completed the MSc SRST, you may choose to pursue a professional career, undertake a PHD or become involved with one of the members of the Innovation Ecosystem. The ISST offers PHDs, please speak to the MSc Coordinator for more information. Please remember to register with the careers service who will be able to forward relevant events, presentations etc., and provide assistance with the application process depending on the areas of interest you select.