Head of Department’s Message

This edition of our newsletter has a strong focus on undergraduate education. We were delighted to hear about the success of our teaching team in the 2013 BMA Book Awards. With the reconfiguration of NHS services planned for NW London, community-based teaching for medical students will become increasingly important. To help facilitate this, we plan to work with the Faculty of Medicine and our local general practices and clinical commissioning groups to identify locations that could be used to teach medical students in community settings. In postgraduate training, the Imperial College GP Specialty Training Scheme continues to flourish and the members of the scheme are starting to publish and win awards. Our research continues to attract media attention, particularly the work of Dr Sonia Saxena, Dr Chris Millett, Anthony Laverty and the Dr Foster Unit. We continue to attract funding for new research programmes and were very pleased that the joint application from Imperial College and Chelsea & Westminster Hospital for a renewal of our five-year NIHR CLAHRC Programme was successful.

GP Textbook Wins BMA Book Award

Congratulations to Carol Cooper, Graham Easton, and Margaret Harper from Imperial College London who, along with Paul Booton from SGUL, won First Prize in the Primary Health Care Section of the 2013 BMA Book Awards for their text book “General Practice at a Glance”. As well as the four editors, there were 21 other Imperial GP Teachers (either college staff or honorary teachers) who contributed at least one chapter to the book. The BMA Medical Book Awards take place annually to recognise outstanding contributions to the medical literature. More than 640 books were entered for the awards this year with prizes awarded in 21 categories. The judging panel awards prizes on the basis of books’ applicability to audience, production quality and originality. Prizes were presented by Professor Steve Field, Deputy National Medical Director of Health Inequalities NHS England.

From left: Paul Booton, Steve Field, Margaret Harper, Carol Cooper & Graham Easton
We wanted to write a really useful text book that reflected our experience of real general practice – in other words not simply a “dumbed-down” version of hospital management. It’s about the unique approach of general practice; where GPs deal with the whole range of unsorted medical problems, manage risk, and rely heavily on focused clinical skills. It’s based on evidence, and on the common presentations we see every week in practice – patients don’t complain of ‘COPD’ or ‘heart failure’ – they say they are ‘breathless’. We also wanted to include the relevant ‘red flags’ – the symptoms or signs GPs absolutely don’t want to miss. We hope it will be useful for medical students on their GP attachments or as a revision guide; but also for foundation and specialist trainees in general practice and other clinical staff, as a concise summary of clinical primary care”.

Dr Graham Easton

Publisher’s Summary:
This is a highly illustrated introduction to the full range of essential primary care presentations, grouped by system for GP attachments, with clear distinctions between primary and secondary care. The text gives ‘one stop’ information based on common presentations in general practice – focusing on ‘symptom’ based medicine as taught in the curriculum. The text offers a quick and accessible guide to general practice that takes into account elements such as communication, consultation skills and ethics as well as covering the practicalities of a GP attachment, and is also an effective revision guide.

2013 BMA Medical Book Awards Review:
I think it is a fantastic book. I will be recommending it to medical students and other GP registrars. It is a lovely summary of general practice. The authors are obviously very experienced and have managed to distil the real ‘need to know’ facts in a highly reader friendly and engaging way. I would recommend every practice should have a copy of this text. Medical students will find it really useful for exam revision and not just during a GP placement. It’s a really reader-friendly, clear book. It does not scrimp on the medical facts or lose anything by being so slim and lightweight. I think it is priced perfectly for its intended market. The diagrams and illustrations are particularly good and relevant: it’s an excellent revision text for students. It is very difficult to pick out any weaknesses based on its intended audience. I was thoroughly impressed with this book. I though from the style it was going to be a little too basic but it certainly is not. Particularly noteworthy are the illustrations which are highly relevant and clear. The inclusion of photographs makes this text stand out from other similar texts on the market. A far more engaging and informative read than other stodgy textbooks on the same topic. I would have no hesitation in recommending this to medical and GP registrars.
Dr Sonia Saxena was interviewed as part of an ITV documentary which aired 5 September.

*The Unhealthy Generation* examined what is being done to tackle the problem of childhood obesity, with Dr Saxena providing her thoughts and research on the subject. In the interview she discusses why there is a forty fold increase in gastric bypass surgery in teenagers and notes: ‘While this may set them on a better course, bariatric surgery is really a nowhere solution to the problem.’ Instead, she advises:

“*We need to involve the government in legislating, we need the food industry to come on board, we need to involve educators and raise awareness of the problem but most importantly we need to get these messages out to the general public themselves*.”

The work of Anthony Laverty and Dr Chris Millett, along with researchers from UCL, on the health benefits of physical activity has received a wide amount attention in the UK and abroad. The researchers examined how various health indicators related to how people get to work. Their study, published in the *American Journal of Preventative Medicine*, found that people who walk to work are around 40 per cent less likely to have diabetes as those who drive.

**News Links**
- Daily Mail
- Express
- CBS News
The Unit welcomes Dr Alice King, who joined in August as a Research Associate. Her background is in clinical neuroscience and her area of interest is improving risk benefit ratios in healthcare. Within the Unit she will start by analysing and investigating Medicare data to assist in exploring variations in service quality and to summarise variations in US hospital care.

In September, Dr Alex Bottle attended the IEEE International Conference on Healthcare Informatics in Philadelphia, PA where he presented at the International Workshop on Hospital Readmissions.

The Unit made a strong showing at ISQua’s 30th International Conference which took place in Edinburgh from 13-16 October. Dr Milagros Ruiz presented a poster on her work on the impact of the 2012 doctors’ strike, Dr Alex Bottle presented a poster and a talk on patient and hospital predictors of readmission in heart failure and Dr Paul Aylin presented posters on adverse events recorded in English Primary Care, and an analysis of the London stroke services reorganisation. He also gave an oral presentation on his work on mortality by day of the week entitled ‘Day of Week of Procedure and 30 Day Mortality for Elective Surgery: National Retrospective Study.’

A major publication by WHO Geneva on treating tobacco dependence has recently been released. The first draft of the four-part training package “Strengthening health systems for treating tobacco dependence in primary care” was produced by Dr Lisa McNally, Ms Elizabeth Dubois and Professor Salman Rawaf from the Department of Primary Care and Public Health with further inputs to the final draft following piloting in 12 countries of the 6 regions of the WHO. This training package and relevant PPT slides are now available on the WHO website.

Thanks goes to Dr McNally and Ms Dubois for their diligent work in this key international project and for providing a useful tool in primary care service to strengthen the smoking cessation service.

Dr Saxena’s obesity work continues to be recognised with the invitation to present the keynote seminar at the Westminster Food & Nutrition Forum. In February 2014 she will present ‘Tackling obesity - latest on commissioning, engaging business and encouraging healthy choices’.

The Unit is delighted to welcome Nicola Leckenby who will examine the effects of being born prematurely. Nicola’s post is supported by funding from NIHR CLAHRC NW London.

We are delighted to announce a further five years of funding for NIHR CLAHRC Northwest London (NWL). The organisation has been allocated the maximum £10 million and with matched funding promised by the Northwest London sector, it means over £20 million will be available to accelerate the translation of research evidence into practice.

From January 2014, CLAHRC Northwest London will be one of 13 programmes in England, with £120 million invested in the programme nationally. We anticipate much of this funding will be used to release staff time and support the involvement of patients and citizens in NWL to undertake research to identify, test and implement changes in practice. Delivering improved patient outcomes, experience and value in healthcare; we will also build research capacity to support the evaluation of our work.

The Unit has been awarded a Strategic Grant by Arthritis Research UK to take forward its ‘MSK (musculoskeletal) Calculator’ initiative. The project, led by Dr Michael Soljak, aims to develop four (osteoarthritis, rheumatoid arthritis, back pain and high fracture risk) estimates of prevalence and need for healthcare at general practice and small resident population levels, and to relate this to actual and expected activity and costs, and where possible intervention thresholds and cost-effectiveness.

The grant, for which PCPH will receive a total of £180K over the next year, will enable ARUK to disseminate the models in useful formats through its website and other national information portals. ICL has wide experience in developing chronic disease prevalence models, having been funded for this purpose by the Department of Health, the Association of Public Health Observatories/Public Health England, the Care Quality Commission and Alzheimer’s Research UK. These models are available through several national information portals and have been widely used within the NHS.
The 2nd annual Athena SWAN lecture took place on 11 September 2013. Prof Dame Val Beral spoke on ‘What women can do to stay healthy’.

With a lecture theatre filled to capacity, and a keen audience ready to take on board her advice, Dame Val discussed that although contraceptives had changed women's lives, her research showed breast cancer risks meant that women should not be taking oral contraceptives past their 40s.

Her tips on how women can stay healthy included:

- Don’t smoke; give up if you do
- Keep your weight down
- Breastfeed, if you have children
- Exercise, but possibly not too much
- Drink as little alcohol as possible (until old age)
- Eat fruit and vegetables
- Take the pill, but stop before – age 40 years
- Take menopausal hormones as little as possible

Dr Saxena, Chair of the Athena SWAN School of Public Health Opportunities Committee, closed the event with a vote of thanks by asking everyone to join her for drinks and canapés—although following on from Prof Beral’s talk, everyone kept their distance from the wine, since hearing that women should minimise their risk of liver cirrhosis by restricting their alcohol intake to 1 unit per day.

Watch Video

Athena SWAN Opportunities Committee

The School of Public Health and the Department of Primary Care and Public Health continue to hold a range of activities as it moves towards renewing its Silver Athena SWAN Award. The award is given in recognition of commitment to excellent working practices and advancing science careers.

From July to October, the Opportunities Committee team arranged 4 campus-based training events, covering appraisal, unconscious bias and equality, to assist staff who line manage improve their practice. Further information regarding these events are on the School of Public Health’s Athena Swan webpage.

Athena SWAN Success: Dr Liz Koshy

A paper published by Dr Liz Koshy (PCPH, Imperial College London) and colleagues - Significantly increasing hospital admissions for acute throat infections among children in England: is this related to tonsillectomy rates? - has won the Medicines for Children category for the 2012 RCGP Research Paper of the Year Award. Dr Koshy reported that "Tonsillectomy is a major and costly operation with potentially serious complications. So, it seems sensible for clinicians to maintain a high threshold for referring children with recurrent throat infections for tonsillectomy and restrict it to those children who are most severely affected by these infections".

It is a national award which includes seven specific categories aligned to the seven NIHR topic specific research networks. She is presenting the study at the RCGP annual conference in Harrogate, 3-5 October. The link above provides a summary of the paper and an interview with Liz.
The Department’s Undergraduate GP teaching team consists of over 25 staff with course leads, teaching fellows, and administrators. It is led by Dr Sonia Kumar, Director of Undergraduate Primary Care Education and Dr Graham Easton, the Deputy Director. It is one of the most active and innovative teaching teams in the Faculty of Medicine, with around 300 community GP teachers providing teaching for hundreds of students every year and it achieves some of the highest feedback ratings from students in the Medical school. And there are exciting developments on the horizon...

Across all years, the GP teaching department delivers about 13% of the entire undergraduate medical curriculum. Core GP-based teaching is focused on two three-week attachments in years 5 and 6, basic history-taking and examination skills in year 3, and a chance to follow patients early on in year 1 in the First Clinical Attachment [see table for all courses]. The Department also leads on teaching on clinical consultation skills, using video and simulated actor patients in state of the art communication skills suites and plays a key role in the Year 5 PACES examinations.

Students rate their GP teaching extremely highly. Dr Sonia Kumar says, “Feedback scores are consistently among the highest of any teaching in the medical school. Students say they particularly value the close attention they get in general practice, where teaching is often one-to-one or in small groups, and students can get to know their GP teacher over several weeks”.

To deliver consistently high quality teaching to up to 400 students in each year is a major logistical challenge. The department depends on a highly
efficient administrative team, led by Jenna Mollaney, to co-ordinate all the placements with several hundred GP teachers, based anywhere from Hammersmith to The Isle of Skye. The course leads make ensure the courses run smoothly; delivering department-based teaching, checking student assessments and feedback, and supporting any students (or teachers) in difficulty.

The GP teaching team is also extremely active in teacher training. They run a range of training courses for GP teachers in the community as well as teacher observations. The newly recruited faculty development lead, Dr Aisha Newth will further strengthen these links between the Department and its wealth of Community teachers. The Department also organises two main conferences every year--an annual GP Teachers Conference and Faculty of Medicine Conference--for keeping up to date and refreshing teaching skills for GPs and consultant colleagues alike.

“Feedback scores are consistently among the highest of any teaching in the medical school. Students say they particularly value the close attention they get in general practice, where teaching is often one-to-one or in small groups, and students can get to know their GP teacher over several weeks”.

GP teachers in the department regularly welcome visiting colleagues from around the world and play a significant role in the development of the new Lee Kong Chian School of Medicine in Singapore, in the RCGPs work in China, and with teams of teachers hosting visits of Chinese doctors. They also visit China to run training courses in clinical communication skills.

The Department is also involved in Postgraduate training, supervising 8 academic F2 doctors a year, and up to 4 academic ST4 GP trainees. In addition, it is rapidly expanding its medical education research programme under the leadership of Dr Graham Easton, with a focus on evaluating new and existing teaching, and wider dissemination through publication and national conference presentations. Dr Easton will also be the GP representation on the Medical Education Ethics Committee.

The NHS is currently undergoing its biggest change and challenge since its inception in 1948. Health services and increased responsibility are being shifted very purposefully into the hands of GPs and this will have a direct impact on how Medical education will be delivered in the future. The GP teaching team at Imperial has already been developing some ideas, Dr Poonam Chouhan, one of four Clinical Teaching Fellows, has helped to develop a cancer care in the community workshop, following the patient journey from diagnosis to treatment. The team are also working on a pilot attachment with their Dermatology colleagues, and we are also interested in the Longitudinal Clerkship Model from Harvard, where medical students experience patients and conditions as a continuum rather than the traditional block approach using Primary Care as a base.

We are very excited by what lies ahead and what our GP teaching team can offer Imperial’s students.
The Right to Health: a multi-country study of law, policy and practice

In August, Professor Rawaf, WHO CC Director, and Dr Sondus Hassounah, WHO CC Research Assistant, presented the finding of their latest research on the Right to Health in the Arab World at the Irish Centre for Human Rights in Galway, Ireland. The Conference showcased the work of those participating in the global study The Right to Health: a multi-country study of law, policy and practice, which offers an in-depth assessment and comprehensive analysis of the ‘Right to Health’ in the Middle East and North Africa, with particular emphasis on the role of health systems in providing Universal Coverage for Health (UHC) and Health Care.

This study focuses on the implementation of the right to health at a regional and national level. The project brings together experts from different parts in the world, focusing on a particular theme that is relevant for their country or region.

Their work maps out the current status of citizens’ health rights, from the State’s perspective, through empirical analysis of the constitutional enactments of the 23 countries of the Arab world, addressing health and health care. The research further examines other indices of national commitment to health and health care such as the approach to identification of health as a right, the universality of each health system and the existing gaps (if any) between constitutions and service provision, merging the human rights framework for Availability, Accessibility, Acceptability and Quality with Public Health and Health system performance indicators.

The final aim is to produce an international publication on the right of health, that balances UHC with human right obligations for all citizens.

Iraqi Advanced Academic Training Course

The WHO Collaborating Centre recently hosted three delegates from Iraq for an Advanced Academic Training Course – (Professor Nada Al-Alwan-Pathology, Professor Nadim Noaman-Community Medicine, and Assistant Professor Basim Alhilali-Family Medicine). Their intensive programme, scheduled over a four week period, aimed to strengthen the delegates’ skills and allow them to gain experience in current and innovative teaching methodologies.

The interactive nature of the course (e.g. teaching and research, teaching Health Needs Assessment (Undergraduate & Postgraduate, conducting a mock PhD Exam with PhD candidates from Imperial College at different stages of their research studies) means that participants will be able to deliver modern person-centred teaching and understand the techniques to conduct high level research.

Partners for delivering this initiative include the Ministry of Higher Education in Iraq (MoHE), Imperial College NHS Trust and the WHO Collaborating Centre for Public Health Education and Training, Imperial College London. The collaborative nature of this programme has paved the way to establish further opportunities for partnerships between all those partaking.

Left to right: Des Hogan (Trinity College), Salman Rawaf (WHO CC, Imperial College London), Katherine Heuss (University of Edinburgh), Adam McAuley (Dublin City University), Brigit Toebes (University of Groningen), Natalya Pestova (NUI Galway), Sondus Hassounah (WHO CC, Imperial College London)
WeLReN, in partnership with Imperial College London, is organising its 2nd international conference for primary care and public health in Mauritius. Its aim is to share recent UK developments and inform Mauritius on-going health service reform. The conference, for medical practitioners, will address emerging issues in medical and public health by bringing together a wide range of experts, including a number of staff within PCPH.

Over the course of the four-day conference, attendees will participate in lectures and seminars in topics such as service re-design, developing primary care service for developing countries, a proposed GP training scheme, child health, quality assurance, health informatics and chronic disease management.

A core team from PCPH, CLAHRC, UCL and a group of GPs will include Professor Bell (CLAHRC), Dr Paul Aylin (Health Informatics), Professor Paul Thomas (GP), Sylvia Westrup (Research Governance) Professor Mitch Blair (Paediatrics), Dr Ajit Shah (GP/CDM), Dr Nigel De Kare Silver (GP/Training) and Visiting Professor Ricky Banarsee (Quality Assurance).

The conference will be opened by the President of the Republic and both the Minister of Tertiary Education (Hon. Dr R. Jeetah) and the Minister of Health (Hon L. Bundhoo) will address the conference.

It is anticipated that the conference will provide the opportunity to promote a Family Practitioner’s training scheme for Sub-Saharan Africa which is being developed on the current MPH programme in Mauritius. During the recent visit to Mauritius, the conference organiser (R.Banarsee) met with a number of high ranking officials of the Government of Mauritius, including the Deputy Prime Minister, who see this conference as a unique opportunity to develop and support the country’s primary care programme.
**Imperial GP Trainees win prestigious London GP prize**

The Imperial Vocational Training Scheme, now in its second year, aims to provide innovative programmes for GP training. This year six trainees have been involved in an exciting paediatrics with integrated care placement based at St Mary’s hospital. In addition to a two month clinical placement, this post provides involvement in many projects with a view to improving the connections between primary and secondary care services which will be invaluable in our future careers as GPs.

A selection of these projects was presented at the London School of General Practice Annual Trainee Conference and provided an opportunity to share work. Three trainees in the Imperial scheme, Chiara Haynes, Kat Holt and Morag Lenman were awarded top prize in the category ‘Research and Audit’ for their presentation “Connecting Care for Children’s Health. An extended version was also presented at the St Mary’s hospital paediatric grand round which generated a lot of interest from paediatric colleagues and received overwhelmingly positive feedback.

This post has also provides trainees with opportunities to expand upon their skills in project management and the development of ideas from initial concept through to publication. With the support of supervisors Drs Mando Watson and Bob Klaber, the trio received their first publication in the *British Journal of General Practice*, ‘Paediatric consultant-GP hotline audit’ which audited a hotline service for GPs to phone in with paediatric queries. Some of their work, which considered the issues of Accident and Emergency use and GP opening hours was also presented at an unscheduled care meeting with local heads of commissioning. This was a unique opportunity to broaden understanding of commissioning and collaborative team working.

**Community Health Worker video**

Dr Matt Harris, Lecturer in Public Health, has contributed to the production of a video on the Brazilian Community Health Worker role. For the last year, Dr Harris has been working to translate this role into the UK health system and is now in the final stage of a major NIHR grant proposal submission. The video was supported by the Department of Health, and the British Embassy in Brazil, and was made in March during a visit to Brazil with a delegation from Bangor University, Public Health Wales, London School of Hygiene and Tropical Medicine and the Betsi Cadwaladr Health Board in North Wales.

**Research Fellow invited to join working group**

Following the publication of research entitled, ‘Evaluation of clinical threshold policies for cataract surgery among English commissioners’, in the *Journal of Health Services Research and Policy*, Sophie Coronini-Cronberg, a Consultant in Public Health and working as Visiting Research Fellow in the Health Services Research Unit, has been invited by the Royal College of Ophthalmologists to join its working group responsible for developing cataract surgery commissioning guidance. The work is due to be completed by the end of this year.

---

From left: Morag Lenman, Kat Holt & Chiara Haynes

*Abstract*
What is your role within the department and how long have you been here?

I work part-time as GP administrator for the Year 1 First Clinical Attachment and the Year 5 General Practice and Primary Care Undergraduate Medicine Courses. I started as a temporary member of staff in November 2007 and then joined Imperial permanently in February 2008.

What does your job involve?

I arrange 3-week placements for year 5 students with GP teachers in the community and co-ordinate the tutorials and placements for year 1. I also organise the annual Foundations of Clinical Practice away day at Cumberland Lodge in Windsor and have a key role in running the Annual GP Teachers Conference. Additionally I film and edit videos for training, teaching, examining and any other aspect of GP teaching for which they are required.

Prior to working for Imperial I have worked in the laboratory of a grain store, in the packing department of a toothbrush factory, as a machine operator at bank-statement enveloping warehouse and grape-picking for a vineyard. Whilst these afforded occasional merits—I was given 108 free toothbrushes on my last day in the factory—it came as something of a relief to find a job where I could finally sit down at a desk with a view of the outside world.

What do you enjoy most about your role?

I particularly enjoy the conferences and away days we organise as it offers the chance to meet in person many of the people that I am in frequent contact with by e-mail. I also find that video editing affords a pleasant interruption from my day-to-day responsibilities.

Tell us about outside interests

As I work part-time at Imperial, I spend the rest of my week working in my art studio. The work I make comes from a theoretical starting point and is fundamentally informed by reading and research. Latterly my interests have centred on the progression of technology under late capitalism and the fluctuating relationships we have with it. The way we use it to find out about the world around us; how we seek out the opinions, approval and advice of others; the ways in which this is imposed upon us through journalism, television and online and how we often find ourselves at the mercy of this technology. I transmit this daze to an offline format, cataloguing seemingly trivial aspects of online communication and appropriating words, images and videos to turn quotidian web transmissions into something curious and strange. These ideas are expressed in performance, self-publishing and sound. I was recently featured in a book called Ways of Working: A Rate of Exchange. Further examples of my art work can be found on my website.

I am a keen cyclist and predominantly focus on road cycling and touring. Recently I rode from London to Paris in one day, which was a challenging but rewarding test – the reward being steak and chips at the end! This summer I also learned to ride on the track at Herne Hill Velodrome and having worked my way through the basic training sessions progressing to race training. In my spare time I also enjoy reading, cooking, football and collecting records.
Presentation of 2012-13 MPH Research Projects

Congratulations to Monica Koo (Best Student Prize) and Caitlin Collins (Best Dissertation Prize) for their excellent performances. Caitlin’s dissertation, ‘A new approach for identifying relevant features in pathogen genomes. A simulation study and genome wide simulation study in Staphylococcus Aureus’, focused on improving established methods for the analysis of large genetic datasets.

Monica’s project, ‘Access to primary care and emergency admissions for ambulatory care sensitive conditions in England: a systematic review and ecological cross sectional analysis’ looked at the association between access to primary care and emergency admissions for ambulatory care sensitive conditions (ACSCs) across GP practices in England.

The presentation of projects from students from the 2012-2013 MPH took place on 19 September at Imperial College’s St Mary’s campus.

Did you know…?

The RDS unit is available to provide research advice and wants to raise awareness of its services. If you need methodological advice for your grant application, contact them through the RDS London website. You are also welcome to discuss projects informally with one of the RDS advisors within the dept: Geva Greenfield, Hilary Watt, John Lee and Loraine Tudor Car.

Reynolds Café Now Open

After a summer of refurbishment, Reynolds Café is now ready for its grand unveiling.

Come in and discover:
- Barista coffees
- Daily hot food specials
- Award-winning pies
- Fresh salads

Annual GP Teacher Awards

Congratulations to the winners of our 2013 Annual GP Teacher Awards: Dr Christine Scott, Dr Chris Smith, Dr Nishali Patel, Dr Arun Notaney, Dr Michael Davey, Dr Ravinder Kooner, Dr Peter Ryan, Dr Rosalyn Lucy, Dr Jane Williams, and Dr Frances Carter.

PhD Viva Success

Many congratulations to Myat Arrowsmith and Lena Barrera Vergara for passing their PhD vivas. Lena’s dissertation is entitled ‘Factors affecting blood pressure control in primary care’.

Myat’s work has resulted in a paper and a Cochrane review. She is now planning further work in Burma.

Calling all PA and Administrators

Have you heard about the Imperial PA Network? It’s an excellent resource offering development, assistance and networking opportunities for anyone in a support role. Check out the website or join the mailing list for access to their SharePoint site. With enough interest there is an opportunity to develop a local Charing Cross network. Contact Sherry Morris for details.

Imperial hosts networking event for support staff

Support staff were invited to a BBQ and Village Fete on the Queen’s Lawn at the South Kensington campus in September. Hosted by Support Services, the event recognised the efforts and contributions support staff make to the College. It also provided the opportunity to meet people from other areas doing similar jobs to their own. Over 1400 registered initially with a good turnout despite the rain.